Leganto

• Product Documentation

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Access the latest documentation for Ex Libris products

• Best Practices and How-Tos

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Access a library of valuable how-tos, workflow best practices, and learn how to get the most out of Leganto.

◦ Getting Started with Leganto
◦ Adoption and Engagement
◦ Integrating with the Learning Management System
◦ Customizing the Instructor and Student Experience
◦ Processing Citations
◦ Rolling Over Reading Lists
◦ Working with Analytics

• Release Notes

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Stay informed about the features and capabilities included in each product release

◦ Release and Maintenance Schedule
◦ 2022
◦ 2021
◦ 2020
◦ 2019
◦ 2018
◦ 2017
◦ 2016
◦ 2015
◦ Leganto Known Issues

• Training

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Learn new skills and get certified with our tutorials, recorded training and other materials

- Leganto for Library Staff
- Managing Reading Lists with Leganto
- Leganto Demos
- Leganto Workflows
- Webinars
- Leganto Learning Paths
- Leganto Implementation (NEW)

- **LibGuide**

  An index of our most popular training materials, organized by user type, all on the familiar LibGuide platform.

- **Community Knowledge**
  
  Learn from other customers’ experience, access customer contributed articles and share your own expertise

  - Analytics Evidence LCR4 - No attribute to Extract URL for Specific Citation or Item in Human-Readable Form
  - Analytics Evidence LCR5 - No Attribute to Determine When Reading List Sent to Library for Processing
  - Analytics Evidence LCR6
  - Analytics Evidence LCR7 - Academic Department School or Faculty Field Needed
  - Analytics Evidence LCR1 - Attribute Missing for Reading List Association with Course
  - Analytics Evidence LCR2 - No Analysis for Courses with No Reading Lists or Citations Attached
  - Analytics Evidence LG1 - Unable to Generate Cost per Use Reports for Subscribed Citations
  - Analytics Evidence LSU1 - Users Unable to Determine Initial Use of Reading List by New User vs Returning User
  - Analytics Evidence LSU2 - No Usage Measures for Physical Items
  - Analytics Evidence LSU3 - No Attributes for General Student User Information
  - Analytics Evidence LSU4 - Need Attributes on Student Usage Per Device
  - Analytics Evidence LSU5 - No Prompts Available for Usage Statistics Total for Date Range
Analytics Evidence LSU6 - No Statistics Available to Determine Leganto Find Lists Page Usage
  ◦ Configure citation material types to harmonise with CDI resource types
  ◦ Course Cleanup in Alma and Leganto
  ◦ Digital item management for Leganto - ANZREG Community
  ◦ Importing data to Leganto from Equella
  ◦ Analytics Evidence LCR3 - Course Reserves Subject Area Missing Attributes
  ◦ Analytics Evidence AGSA11 (Leganto) - Date Dimensions are inconsistent
  ◦ Leganto as a Teaching & Learning Tool: an Information Literacy Pilot Project
  ◦ Leganto Instructor Rollover
  ◦ Leganto Librarian Analytics Dashboard
  ◦ Promoting Leganto to Academics
  ◦ Tell the Leganto story with an Infographic
  ◦ Promoting Leganto to students - leaflet example

• Knowledge Articles
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Answers as provided by our product analysts, to commonly raised questions.
  ◦ Add an IP Address to Access Ex Libris Products Through Hosted Server Firewall
  ◦ Approval Reason Does Not Impact the Digitized File
  ◦ Automatic Course Activation and Deactivation
  ◦ Can a closed SalesForce case be re-opened?
  ◦ Can a Leganto reading list be attached to multiple courses?
  ◦ Chrome browser identifies connection as "Not Secure"
  ◦ Customer ability to close Salesforce Cases
  ◦ Debugging Citation uResolver Links
  ◦ Enhancement Process - Common Q&A
  ◦ Ex Libris Offices' IP Addresses
  ◦ Getting "Username is missing" error after configuring One Time Leganto app for Canvas
  ◦ How do I add HTML to Leganto's File Upload Copyright Options?
  ◦ How do I request a Support Portal Login for a new staff member?
  ◦ How do I see which students are enrolled in a Course?
  ◦ How is it possible that Citation Views are less than Full-Text Views in Leganto Student Usage?
  ◦ How to display copyright information to our students?
  ◦ How to Hide Incomplete Citations from Students Who Use Leganto
  ◦ Identifying internal IP addresses
  ◦ In Leganto what do 'LMS', 'CMS', and 'VLE' stand for?
  ◦ Leganto Cutover Defined
  ◦ LibChat Widget Appearing in Leganto
  ◦ Locking Lists in Leganto
  ◦ Order of Leganto Reading List Templates
Reading List Remove Versus Delete Options in Leganto
- Redirect LTI Launch URL to use Alma Custom URL/CNAME
- Setup Email Preferences to Subscribe to Ex Libris Mailing Lists
- Student View Error in the CMS for Leganto Reading Lists
- Ways that You Can Expose Leganto Reading Lists to Your Students
- What does "ETD" stand for?
- What procedure should be followed to alert Ex Libris of a system down?
- When is Ex Libris Hosted "Maintenance Window"
- Why don't I see some items added through Leganto in our Course Reserves Scope in Primo?
- Why is Instructor only able to see the Student View in Leganto?

• Product Materials

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Learn more about our product offerings, and how they can serve your needs

- Product Overview
- Product Roadmap
- Campus Engagement
- Marketing Material
- RCA Reports
- Uptime and Performance Reports
- Product Accessibility

• Implementation Guides and Tools

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- Implementation Guides
- Implementation Tools