Leganto

- **Product Documentation**
  Access the latest documentation for Ex Libris products

- **Best Practices and How-Tos**
  Access a library of valuable how-tos, workflow best practices, and learn how to get the most out of Leganto.
  - Getting Started with Leganto
  - Adoption and Engagement
  - Integrating with the Learning Management System
  - Customizing the Instructor and Student Experience
  - Processing Citations
  - Rolling Over Reading Lists

- **Release Notes**
  Stay informed about the features and capabilities included in each product release
  - 2021
  - 2020
  - 2019
  - 2018
  - 2017
  - 2016
  - 2015
  - Leganto Known Issues

- **Training**
  Learn new skills and get certified with our tutorials, recorded training and other materials
  - Leganto Demos
  - Leganto for Library Staff
  - Leganto for Library Staff (NEW)
• **LibGuide**

An index of our most popular training materials, organized by user type, all on the familiar LibGuide platform.

• **Community Knowledge**

Learn from other customers’ experience, access customer contributed articles and share your own expertise

- Analytics Evidence LCR4 - No attribute to Extract URL for Specific Citation or Item in Human-Readable Form
- Analytics Evidence LCR5 - No Attribute to Determine When Reading List Sent to Library for Processing
- Analytics Evidence LCR6
- Analytics Evidence LCR7 - Academic Department School or Faculty Field Needed
- Analytics Evidence LCR1 - Attribute Missing for Reading List Association with Course
- Analytics Evidence LCR2 - No Analysis for Courses with No Reading Lists or Citations Attached
- Analytics Evidence LG1 - Unable to Generate Cost per Use Reports for Subscribed Citations
- Analytics Evidence LSU1 - Users Unable to Determine Initial Use of Reading List by New User vs Returning User
- Analytics Evidence LSU2 - No Usage Measures for Physical Items
- Analytics Evidence LSU3 - No Attributes for General Student User Information
- Analytics Evidence LSU4 - Need Attributes on Student Usage Per Device
- Analytics Evidence LSU5 - No Prompts Available for Usage Statistics Total for Date Range
- Analytics Evidence LSU6 - No Statistics Available to Determine Leganto Find Lists Page Usage
- Configure citation material types to harmonise with CDI resource types
- Course Cleanup in Alma and Leganto
- Digital item management for Leganto - ANZREG Community
- Importing data to Leganto from Equella
Analytics Evidence LCR3 - Course Reserves Subject Area Missing Attributes
  ◦ Analytics Evidence AGSA11 (Leganto) - Date Dimensions are inconsistent
  ◦ Leganto as a Teaching & Learning Tool: an Information Literacy Pilot Project
  ◦ Leganto Instructor Rollover
  ◦ Leganto Librarian Analytics Dashboard
  ◦ Promoting Leganto to Academics
  ◦ Tell the Leganto story with an Infographic
  ◦ Promoting Leganto to students - leaflet example

- Knowledge Articles
  No image available

Answers as provided by our product analysts, to commonly raised questions.

  ◦ Add an IP Address to Access Ex Libris Products Through Hosted Server Firewall
  ◦ Can a closed SalesForce case be re-opened?
  ◦ Can a Leganto reading list be attached to multiple courses?
  ◦ Chrome browser identifies connection as "Not Secure"
  ◦ Customer ability to close Salesforce Cases
  ◦ Debugging Citation uResolver Links
  ◦ Enhancement Process - Common Q&A
  ◦ Ex Libris Offices' IP Addresses
  ◦ Getting "Username is missing" error after configuring One Time Leganto app for Canvas
  ◦ How do I add HTML to Leganto's File Upload Copyright Options?
  ◦ How do I request a Support Portal Login for a new staff member?
  ◦ How do I see which students are enrolled in a Course?
  ◦ How is it possible that Citation Views are less than Full-Text Views in Leganto Student Usage?
  ◦ How to display copyright information to our students?
  ◦ How to Hide Incomplete Citations from Students Who Use Leganto
  ◦ Identifying internal IP addresses
  ◦ In Leganto what do 'LMS', 'CMS', and 'VLE' stand for?
  ◦ Leganto Cutover Defined
  ◦ LibChat Widget Appearing in Leganto
  ◦ Locking Lists in Leganto
  ◦ Redirect LTI Launch URL to use Alma Custom URL/CNAME
  ◦ Setup Email Preferences to Subscribe to Ex Libris Mailing Lists
  ◦ Student View Error in the CMS for Leganto Reading Lists
  ◦ Ways that You Can Expose Leganto Reading Lists to Your Students
  ◦ What does "ETD" stand for?
  ◦ What procedure should be followed to alert Ex Libris of a system down?
  ◦ When is Ex Libris Hosted "Maintenance Window"
  ◦ Why is Instructor only able to see the Student View in Leganto?
Product Materials

Learn more about our product offerings, and how they can serve your needs

- Product Overview
- Product Roadmap
- Campus Engagement
- Marketing Material
- RCA Reports
- Uptime and Performance Reports
- Product Accessibility

- Implementation Guides and Tools

Implementation Guides
Implementation Tools