• **Product Documentation**
  Access the latest documentation for Ex Libris products

• **Best Practices and How-Tos**
  Access a library of valuable how-tos, workflow best practices, and learn how to get the most out of Leganto.
  - Getting Started with Leganto
  - Adoption and Engagement
  - Integrating with the Learning Management System
  - Customizing the Instructor and Student Experience
  - Processing Citations
  - Rolling Over Reading Lists

• **Release Notes**
  Stay informed about the features and capabilities included in each product release
  - 2022
  - 2021
  - 2020
  - 2019
  - 2018
  - 2017
  - 2016
  - 2015
  - Leganto Known Issues

• **Training**
  Learn new skills and get certified with our tutorials, recorded training and other materials
  - Leganto for Library Staff (NEW)
Managing Reading Lists with Leganto (NEW)

- Leganto Demos
- Leganto for Library Staff
- Leganto for Instructors
- Leganto Workflows
- Leganto Implementation
- Webinars

- **LibGuide**

An index of our most popular training materials, organized by user type, all on the familiar LibGuide platform.

- **Community Knowledge**

Learn from other customers’ experience, access customer contributed articles and share your own expertise

- Analytics Evidence LCR4 - No attribute to Extract URL for Specific Citation or Item in Human-Readable Form
- Analytics Evidence LCR5 - No Attribute to Determine When Reading List Sent to Library for Processing
- Analytics Evidence LCR6
- Analytics Evidence LCR7 - Academic Department School or Faculty Field Needed
- Analytics Evidence LCR1 - Attribute Missing for Reading List Association with Course
- Analytics Evidence LCR2 - No Analysis for Courses with No Reading Lists or Citations Attached
- Analytics Evidence LG1 - Unable to Generate Cost per Use Reports for Subscribed Citations
- Analytics Evidence LSU1 - Users Unable to Determine Initial Use of Reading List by New User vs Returning User
- Analytics Evidence LSU2 - No Usage Measures for Physical Items
- Analytics Evidence LSU3 - No Attributes for General Student User Information
- Analytics Evidence LSU4 - Need Attributes on Student Usage Per Device
- Analytics Evidence LSU5 - No Prompts Available for Usage Statistics Total for Date Range
- Analytics Evidence LSU6 - No Statistics Available to Determine Leganto Find Lists Page Usage
Configure citation material types to harmonise with CDI resource types

- Course Cleanup in Alma and Leganto
- Digital item management for Leganto - ANZREG Community
- Importing data to Leganto from Equella
- Analytics Evidence LCR3 - Course Reserves Subject Area Missing Attributes
- Analytics Evidence AGSA11 (Leganto) - Date Dimensions are inconsistent
- Leganto as a Teaching & Learning Tool: an Information Literacy Pilot Project
- Leganto Instructor Rollover
- Leganto Librarian Analytics Dashboard
- Promoting Leganto to Academics
- Tell the Leganto story with an Infographic
- Promoting Leganto to students - leaflet example

• Knowledge Articles

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Answers as provided by our product analysts, to commonly raised questions.

- Add an IP Address to Access Ex Libris Products Through Hosted Server Firewall
- Approval Reason Does Not Impact the Digitized File
- Automatic Course Activation and Deactivation
- Can a closed SalesForce case be re-opened?
- Can a Leganto reading list be attached to multiple courses?
- Chrome browser identifies connection as "Not Secure"
- Customer ability to close Salesforce Cases
- Debugging Citation uResolver Links
- Enhancement Process - Common Q&A
- Ex Libris Offices' IP Addresses
- Getting "Username is missing" error after configuring One Time Leganto app for Canvas
- How do I add HTML to Leganto's File Upload Copyright Options?
- How do I request a Support Portal Login for a new staff member?
- How do I see which students are enrolled in a Course?
- How is it possible that Citation Views are less than Full-Text Views in Leganto Student Usage?
- How to display copyright information to our students?
- How to Hide Incomplete Citations from Students Who Use Leganto
- Identifying internal IP addresses
- In Leganto what do 'LMS', 'CMS', and 'VLE' stand for?
- Leganto Cutover Defined
- LibChat Widget Appearing in Leganto
- Locking Lists in Leganto
- Reading List Remove Versus Delete Options in Leganto
- Redirect LTI Launch URL to use Alma Custom URL/CNAME
Setup Email Preferences to Subscribe to Ex Libris Mailing Lists
◦ Student View Error in the CMS for Leganto Reading Lists
◦ Ways that You Can Expose Leganto Reading Lists to Your Students
◦ What does "ETD" stand for?
◦ What procedure should be followed to alert Ex Libris of a system down?
◦ When is Ex Libris Hosted "Maintenance Window"
◦ Why don't I see some items added through Leganto in our Course Reserves Scope in Primo?
◦ Why is Instructor only able to see the Student View in Leganto?

• Product Materials
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Learn more about our product offerings, and how they can serve your needs
◦ Product Overview
◦ Product Roadmap
◦ Campus Engagement
◦ Marketing Material
◦ RCA Reports
◦ Uptime and Performance Reports
◦ Product Accessibility

• Implementation Guides and Tools
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◦ Implementation Guides
◦ Implementation Tools