Leganto

• Product Documentation
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Access the latest documentation for Ex Libris products

• Best Practices and How-Tos
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Access a library of valuable how-tos, workflow best practices, and learn how to get the most out of Leganto.

  ◦ Getting Started with Leganto
  ◦ Adoption and Engagement
  ◦ Integrating with the Learning Management System
  ◦ Customizing the Instructor and Student Experience
  ◦ Processing Citations
  ◦ Rolling Over Reading Lists

• Release Notes
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Stay informed about the features and capabilities included in each product release

  ◦ Release and Maintenance Schedule
    ◦ 2022
    ◦ 2021
    ◦ 2020
    ◦ 2019
    ◦ 2018
    ◦ 2017
    ◦ 2016
    ◦ 2015
    ◦ Leganto Known Issues

• Training
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Learn new skills and get certified with our tutorials, recorded training and other materials
Managing Reading Lists with Leganto (NEW)

- Leganto for Library Staff
- Leganto Demos
- Leganto for Instructors
- Leganto Workflows
- Leganto Implementation
- Webinars

• LibGuide

An index of our most popular training materials, organized by user type, all on the familiar LibGuide platform.

• Community Knowledge

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Learn from other customers’ experience, access customer contributed articles and share your own expertise

- Analytics Evidence LCR4 - No attribute to Extract URL for Specific Citation or Item in Human-Readable Form
- Analytics Evidence LCR5 - No Attribute to Determine When Reading List Sent to Library for Processing
- Analytics Evidence LCR6
- Analytics Evidence LCR7 - Academic Department School or Faculty Field Needed
- Analytics Evidence LCR1 - Attribute Missing for Reading List Association with Course
- Analytics Evidence LCR2 - No Analysis for Courses with No Reading Lists or Citations Attached
- Analytics Evidence LG1 - Unable to Generate Cost per Use Reports for Subscribed Citations
- Analytics Evidence LSU1 - Users Unable to Determine Initial Use of Reading List by New User vs Returning User
- Analytics Evidence LSU2 - No Usage Measures for Physical Items
- Analytics Evidence LSU3 - No Attributes for General Student User Information
- Analytics Evidence LSU4 - Need Attributes on Student Usage Per Device
- Analytics Evidence LSU5 - No Prompts Available for Usage Statistics Total for Date Range
- Analytics Evidence LSU6 - No Statistics Available to Determine Leganto Find Lists Page Usage
Configure citation material types to harmonise with CDI resource types

- Course Cleanup in Alma and Leganto
- Digital item management for Leganto - ANZREG Community
- Importing data to Leganto from Equella
- Analytics Evidence LCR3 - Course Reserves Subject Area Missing Attributes
- Analytics Evidence AGSA11 (Leganto) - Date Dimensions are inconsistent
- Leganto as a Teaching & Learning Tool: an Information Literacy Pilot Project
- Leganto Instructor Rollover
- Leganto Librarian Analytics Dashboard
- Promoting Leganto to Academics
- Tell the Leganto story with an Infographic
- Promoting Leganto to students - leaflet example

• Knowledge Articles

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   Answers as provided by our product analysts, to commonly raised questions.

   - Add an IP Address to Access Ex Libris Products Through Hosted Server Firewall
   - Approval Reason Does Not Impact the Digitized File
   - Automatic Course Activation and Deactivation
   - Can a closed Salesforce case be re-opened?
   - Can a Leganto reading list be attached to multiple courses?
   - Chrome browser identifies connection as "Not Secure"
   - Customer ability to close Salesforce Cases
   - Debugging Citation uResolver Links
   - Enhancement Process - Common Q&A
   - Ex Libris Offices' IP Addresses
   - Getting "Username is missing" error after configuring One Time Leganto app for Canvas
   - How do I add HTML to Leganto's File Upload Copyright Options?
   - How do I request a Support Portal Login for a new staff member?
   - How do I see which students are enrolled in a Course?
   - How is it possible that Citation Views are less than Full-Text Views in Leganto Student Usage?
   - How to display copyright information to our students?
   - How to Hide Incomplete Citations from Students Who Use Leganto
   - Identifying internal IP addresses
   - In Leganto what do 'LMS', 'CMS', and 'VLE' stand for?
   - Leganto Cutover Defined
   - LibChat Widget Appearing in Leganto
   - Locking Lists in Leganto
   - Reading List Remove Versus Delete Options in Leganto
   - Redirect LTI Launch URL to use Alma Custom URL/CNAME

Ex Libris, Part of Clarivate
Setup Email Preferences to Subscribe to Ex Libris Mailing Lists
  ◦ Student View Error in the CMS for Leganto Reading Lists
  ◦ Ways that You Can Expose Leganto Reading Lists to Your Students
  ◦ What does "ETD" stand for?
  ◦ What procedure should be followed to alert Ex Libris of a system down?
  ◦ When is Ex Libris Hosted "Maintenance Window”
  ◦ Why don't I see some items added through Leganto in our Course Reserves Scope in Primo?
  ◦ Why is Instructor only able to see the Student View in Leganto?

• Product Materials
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Learn more about our product offerings, and how they can serve your needs
  ◦ Product Overview
  ◦ Product Roadmap
  ◦ Campus Engagement
  ◦ Marketing Material
  ◦ RCA Reports
  ◦ Uptime and Performance Reports
  ◦ Product Accessibility

• Implementation Guides and Tools
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  ◦ Implementation Guides
  ◦ Implementation Tools