Leganto

• Product Documentation
  
  Access the latest documentation for Ex Libris products

• Best Practices and How-Tos
  
  Access a library of valuable how-tos, workflow best practices, and learn how to get the most out of Leganto.
  ◦ Getting Started with Leganto
  ◦ Adoption and Engagement
  ◦ Integrating with the Learning Management System
  ◦ Customizing the Instructor and Student Experience
  ◦ Processing Citations
  ◦ Rolling Over Reading Lists

• Release Notes
  
  Stay informed about the features and capabilities included in each product release
  ◦ Release and Maintenance Schedule
    ◦ 2022
    ◦ 2021
    ◦ 2020
    ◦ 2019
    ◦ 2018
    ◦ 2017
    ◦ 2016
    ◦ 2015
    ◦ Leganto Known Issues

• Training
  
  Learn new skills and get certified with our tutorials, recorded training and other materials
Managing Reading Lists with Leganto (NEW)

- Leganto for Library Staff
- Leganto Demos
- Leganto for Instructors
- Leganto Workflows
- Leganto Implementation
- Webinars

- LibGuide

An index of our most popular training materials, organized by user type, all on the familiar LibGuide platform.

- Community Knowledge

Learn from other customers’ experience, access customer contributed articles and share your own expertise

- Analytics Evidence LCR4 - No attribute to Extract URL for Specific Citation or Item in Human-Readable Form
- Analytics Evidence LCR5 - No Attribute to Determine When Reading List Sent to Library for Processing
- Analytics Evidence LCR6
- Analytics Evidence LCR7 - Academic Department School or Faculty Field Needed
- Analytics Evidence LCR1 - Attribute Missing for Reading List Association with Course
- Analytics Evidence LCR2 - No Analysis for Courses with No Reading Lists or Citations Attached
- Analytics Evidence LG1 - Unable to Generate Cost per Use Reports for Subscribed Citations
- Analytics Evidence LSU1 - Users Unable to Determine Initial Use of Reading List by New User vs Returning User
- Analytics Evidence LSU2 - No Usage Measures for Physical Items
- Analytics Evidence LSU3 - No Attributes for General Student User Information
- Analytics Evidence LSU4 - Need Attributes on Student Usage Per Device
- Analytics Evidence LSU5 - No Prompts Available for Usage Statistics Total for Date Range
- Analytics Evidence LSU6 - No Statistics Available to Determine Leganto Find Lists Page Usage
Configure citation material types to harmonise with CDI resource types
◦ Course Cleanup in Alma and Leganto
◦ Digital item management for Leganto - ANZREG Community
◦ Importing data to Leganto from Equella
◦ Analytics Evidence LCR3 - Course Reserves Subject Area Missing Attributes
◦ Analytics Evidence AGSA11 (Leganto) - Date Dimensions are inconsistent
◦ Leganto as a Teaching & Learning Tool: an Information Literacy Pilot Project
◦ Leganto Instructor Rollover
◦ Leganto Librarian Analytics Dashboard
◦ Promoting Leganto to Academics
◦ Tell the Leganto story with an Infographic
◦ Promoting Leganto to students - leaflet example

• Knowledge Articles

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Answers as provided by our product analysts, to commonly raised questions.
◦ Add an IP Address to Access Ex Libris Products Through Hosted Server Firewall
◦ Approval Reason Does Not Impact the Digitized File
◦ Automatic Course Activation and Deactivation
◦ Can a closed SalesForce case be re-opened?
◦ Can a Leganto reading list be attached to multiple courses?
◦ Chrome browser identifies connection as "Not Secure"
◦ Customer ability to close Salesforce Cases
◦ Debugging Citation uResolver Links
◦ Enhancement Process - Common Q&A
◦ Ex Libris Offices' IP Addresses
◦ Getting "Username is missing" error after configuring One Time Leganto app for Canvas
◦ How do I add HTML to Leganto's File Upload Copyright Options?
◦ How do I request a Support Portal Login for a new staff member?
◦ How do I see which students are enrolled in a Course?
◦ How is it possible that Citation Views are less than Full-Text Views in Leganto Student Usage?
◦ How to display copyright information to our students?
◦ How to Hide Incomplete Citations from Students Who Use Leganto
◦ Identifying internal IP addresses
◦ In Leganto what do 'LMS', 'CMS', and 'VLE' stand for?
◦ Leganto Cutover Defined
◦ LibChat Widget Appearing in Leganto
◦ Locking Lists in Leganto
◦ Reading List Remove Versus Delete Options in Leganto
◦ Redirect LTI Launch URL to use Alma Custom URL/CNAME
Setup Email Preferences to Subscribe to Ex Libris Mailing Lists
◦ Student View Error in the CMS for Leganto Reading Lists
◦ Ways that You Can Expose Leganto Reading Lists to Your Students
◦ What does "ETD" stand for?
◦ What procedure should be followed to alert Ex Libris of a system down?
◦ When is Ex Libris Hosted "Maintenance Window"
◦ Why don't I see some items added through Leganto in our Course Reserves Scope in Primo?
◦ Why is Instructor only able to see the Student View in Leganto?

• Product Materials

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Learn more about our product offerings, and how they can serve your needs
◦ Product Overview
◦ Campus Engagement
◦ Marketing Material
◦ RCA Reports
◦ Uptime and Performance Reports
◦ Product Accessibility

• Implementation Guides and Tools

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◦ Implementation Guides
◦ Implementation Tools