Leganto

• Community Knowledge

Learn from other customers’ experience, access customer contributed articles and share your own expertise

◦ Analytics Evidence LCR4 - No attribute to Extract URL for Specific Citation or Item in Human-Readable Form
◦ Analytics Evidence LCR5 - No Attribute to Determine When Reading List Sent to Library for Processing
◦ Analytics Evidence LCR6
◦ Analytics Evidence LCR7 - Academic Department School or Faculty Field Needed
◦ Analytics Evidence LCR1 - Attribute Missing for Reading List Association with Course
◦ Analytics Evidence LCR2 - No Analysis for Courses with No Reading Lists or Citations Attached
◦ Analytics Evidence LG1 - Unable to Generate Cost per Use Reports for Subscribed Citations
◦ Analytics Evidence LSU1 - Users Unable to Determine Initial Use of Reading List by New User vs Returning User
◦ Analytics Evidence LSU2 - No Usage Measures for Physical Items
◦ Analytics Evidence LSU3 - No Attributes for General Student User Information
◦ Analytics Evidence LSU4 - Need Attributes on Student Usage Per Device
◦ Analytics Evidence LSU5 - No Prompts Available for Usage Statistics Total for Date Range
◦ Analytics Evidence LSU6 - No Statistics Available to Determine Leganto Find Lists Page Usage
◦ Course Cleanup in Alma and Leganto
◦ Digital item management for Leganto - ANZREG Community
◦ Analytics Evidence LCR3 - Course Reserves Subject Area Missing Attributes
◦ Analytics Evidence AGSA11 (Leganto) - Date Dimensions are inconsistent
◦ Leganto as a Teaching & Learning Tool: an Information Literacy Pilot Project
◦ Leganto Instructor Rollover
◦ Leganto Librarian Analytics Dashboard
◦ Promoting Leganto to Academics
◦ Tell the Leganto story with an Infographic
◦ Promoting Leganto to students - leaflet example

• Product Documentation

Access the latest documentation for Ex Libris products

◦ Leganto Online Help (English)
• **Training**

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Learn new skills and get certified with our tutorials, recorded training and other materials

- Leganto Demos
- Leganto for Library Staff
- Leganto for Instructors
- Leganto Workflows
- Leganto Implementation

• **Release Notes**

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Stay informed about the features and capabilities included in each product release

- 2020
- 2019
- 2018
- 2017
- 2016
- 2015
- Leganto Known Issues

• **Product Materials**

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Learn more about our product offerings, and how they can serve your needs

- Product Overview
- Product Roadmap
- Campus Engagement
- Marketing Material
- RCA Reports
- Uptime Reports
- Product Accessibility

• **Knowledge Articles**

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Answers as provided by our product analysts, to commonly raised questions.

- Add an IP Address to Access Ex Libris Products Through Hosted Server Firewall
- Can a closed SalesForce case be re-opened?
- Can a Leganto reading list be attached to multiple courses?
- Chrome browser identifies connection as "Not Secure"
• Customer ability to close Salesforce Cases
• Debugging Citation uResolver Links
• Enhancement Process - Common Q&A
• Ex Libris Offices' IP Addresses
• How do I request a Support Portal Login for a new staff member?
• How to Hide Incomplete Citations from Students Who Use Leganto
• Identifying internal IP addresses
• In Leganto what do 'LMS', 'CMS', and 'VLE' stand for?
• Leganto Cutover Defined
• Locking Lists in Leganto
• Setup Email Preferences to Subscribe to Ex Libris Mailing Lists
• Student View Error in the CMS for Leganto Reading Lists
• Ways that You Can Expose Leganto Reading Lists to Your Students
• What does "ETD" stand for?
• What procedure should be followed to alert Ex Libris of a system down?
• When is Ex Libris Hosted "Maintenance Window"

• Implementation Guides and Tools

An index of our most popular training materials, organized by user type, all on the familiar LibGuide platform.