Problem Description #1: For an ISO received lending request the <z13-call-no> field for lower pane print (ill-lend-item-list), upper pane print (ill-print-lend-request) and ill-65 (ill-lend-requests-report) is not populated. The customer wishes to be able to display the call number from the holdings/item record.

Problem Description #2: For a manually created lending request the <z13-call-no> field for lower pane print (ill-lend-item-list), upper pane print (ill-print-lend-request) and ill-65 (ill-lend-requests-report) is populated with the bibliographic record call number, not the holdings/item's call number. The customer wishes to be able to display the call number from the holdings/item record.

Resolution:
This is how the system works. There isn't any way to expand ADM data into ILL doc, therefore the item data (call number) cannot be defined in z13 in ILL library.