Primo Get It

**Note**

If you are working with Primo VE, see [Configuring Delivery Services for Primo VE](#) for more details.

Return to menu

Primo Get It (which displays on the Services Page and during the discovery of local Alma records in Primo) allows patrons to determine the following information for each physical title displayed in the search results:

- The locations in which the title can be found
- The availability of the title
- The request options

The order of the search results may be configured. See [Configuring the Order of Primo Search Results](#).

If the user belongs to a collaborative network, additional locations and services may be viewed by selecting the More link in Primo Get It. For more information, see [The More Link and Institutions Lightbox](#).

Depending on the number of locations per title, the type of resource, and the request options for the logged in patron, Primo Get It may display holdings information, item-level information, and/or request information.

**Note**

- The Get It service can be integrated with any third-party discovery system that is configured to use a SAML-based identity provider for both Alma and the discovery interface authentication. For detailed information, see [https://developers.exlibrisgroup.com/alma/integrations/discovery](https://developers.exlibrisgroup.com/alma/integrations/discovery).
- It is not recommended to perform searches on different tabs in your browser and request View It or Get It information from a tab in which the last search was not performed.

Holdings List

If multiple holdings (852 fields) exist for a title, the system displays each location on a separate line and includes the following information for each entry:

- Owning library (852 $$b)
- Shelving location (852 $$c)
- Call number (852 $$h - $$m)
- Accession number (852 $$p) – If it exists, the system will prefix the number with "Accession:" and omit the call number.
- Copy number (852 $$t) – If it exists, it should display after the public note (852 $z) in the single holding display only. The copy number is prefixed with the following customizable text: **Copy**: .
• Public note (852 $$z) - For more information, see Displaying Public Notes.

• Availability information - For more information, see Filtering the Library List for Availability in Primo.

For example:

<table>
<thead>
<tr>
<th>Location</th>
<th>Availability</th>
<th>Location Map</th>
</tr>
</thead>
<tbody>
<tr>
<td>Theology Library</td>
<td>(1 copy, 1 available)</td>
<td>Locate</td>
</tr>
<tr>
<td>BR116 .03 W410 2009</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Get It Tab - Non-Serial Title with Multiple Locations

For serial titles, the following information is also included:

• Summary holdings statement (866 $$a)

• Public note (866 $$z) - For more information, see Displaying Public Notes.

Note

The availability information is omitted for serials.

For example:

<table>
<thead>
<tr>
<th>Location</th>
<th>Holdings</th>
<th>Location Map</th>
</tr>
</thead>
<tbody>
<tr>
<td>Line Library</td>
<td>v.49 no.2-65(1984-2000)</td>
<td>Locate</td>
</tr>
<tr>
<td>Stacks T53 A2 Ak</td>
<td>v.56 no.1-72 inc.4(2001 winter-2007, autumn)</td>
<td></td>
</tr>
</tbody>
</table>

Get It Tab - Serial Title with Multiple Locations

Holdings can be displayed either according to availability or according to their proximity to the requesting patron. You configure this via the Locations Ordering Profiles setting in Fulfillment Configuration (see Configuring Locations Ordering Profiles).

For information on displaying additional holdings information in the Get It tab, see Displaying Additional Holdings Information.

Configuring the Sort Order of Physical Items

The Sort Routine List page allows you to define the sort used for the list of items in Primo Get It. For more information, see Configuring Physical Item Sort Routines.

To apply a sort to the items on the Get It tab:

1. On the Physical Item Sort Routines page (Configuration Menu > Resources > General > Physical Item Sort Routines), select Edit from the row actions list in the row that contains the sort routine that you want to use in Primo
Get It.
2. Select the **Display Configuration** tab.
3. Select the **Resource management Get it results** parameter and its associated **Set as default** parameter.
4. Select **Save**.

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**Items List**

Users can view the items that are related to a specific holdings record by selecting the holdings entry in the Get It tab. After an entry has been selected, the system displays the items that are associated with the selected holdings record (up to 10 per page). For each item, the system displays the following information:

- Barcode
- Material type
- Policy – When a patron is signed in, the system calculates the loan terms of use that will be applied to the loan, and displays the name of the due date policy in this column. If the patron is not signed in, the system checks whether there are any terms of use rules (for that item’s location, material type and item policy) that allows this item to be loaned. If so, the **Loanable** label is displayed. If no terms of use rule is found, then the **Not Loanable** label is displayed.
- Description – Displays only for items that have a Description field.
- Item status
- Library
- Location
- Accession Number
- Availability Info
- Alt Call Number
- Public Note

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**Note**

Item availability shows outstanding requests as well as the copies held.

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If users want to narrow the scope of a serial’s list, they may use the following filters, which contain values that are relevant to the items in the list: **Year, Volume, Description**.

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**Request Options**

Primo Get It allows users to perform the following types of requests, if permitted by the user, for the selected title: Request, Digitization, and other (such as resource-sharing requests and document delivery).

All request options appear as buttons above the holdings for non-serials and within the list of items for serials. For example:
The system displays the request options only if the signed-in user is eligible to place them. If the user is not signed in, the system displays the following message above the list of holdings or items: **Please sign in for request options.**

For items temporarily located in a resource sharing library (items lent to a resource sharing partner), the Request option appears only if the following configurations have been set in Alma:

- A hold shelf is defined at the circulation desk of the resource sharing library (ensure that the Has Hold Shelf setting is selected when configuring a circulation desk; for details, see Configuring Circulation Desks).
- The resource sharing library has a Deliver To relationship with a library that has a defined hold shelf (for details, see Configuring Fulfillment Services Between Libraries Within an Institution).

The item’s status is listed in Primo as: **On ILL Process until <expiration date>**

For serial titles, users perform requests at the title+description level. For example:

For serial titles, users perform requests at the title+description level. For example:

```plaintext
Requests from Primo are on the title level. For serials, requests will be on a title+description level. To configure Primo to use item level requesting, contact Ex Libris support.
```

The information (including the request options) that appears in the Get It tab is configured entirely in Alma. Alma allows you to configure the following information in the Get It tab:

- Hide request options – Alma allows you to configure the behavior of the delivery tabs, such as hiding full-text service from a particular user group. For more information, see Configuring Display Logic Rules.
- Labels used for various display fields – see Modifying Display Labels
- Look of the Get It tab – see Branding the Delivery Tabs
- Miscellaneous information such as how to define location map links – see Configuring the Template for the Location Map Link

Ex Libris, a ProQuest Company
Fields to be displayed on the hold request form, booking request form, and digitization request form can be configured. See [Customizing Primo Request Forms](#).

For information on configuring the request options, refer to [Alma Fulfillment](#).

**Requesting From Other Institutions Without a Local Linked Patron**

When using Primo discovery across a fulfillment network, it is possible to retrieve another institutions’ information without copying over the patron information from the original institution and without creating a linked account.

The user parameter `uresolver_remote_register` controls whether the other institution's holdings may be retrieved without creating a local linked patron record (see [Configuring Other Settings](#)). The parameter values are:

- **Auto** - An linked account will be created automatically. This is the default.
- **None** - There will be no option to create a linked account via the Get It page. Only holdings information will be displayed.
- **Manual** - The Get It window will display a link to sign into the institution. Selecting the link will open the request form from the source of the linked account.

Selecting a Library for a Resource Sharing Request

When multiple resource sharing libraries are enabled for a patron, you can select which resource sharing library is to be used for the Primo search results.

Before selecting a resource sharing library for a Primo user, you must do the following:

- Ensure that the patron has multiple resource sharing libraries configured (see the `Resource Sharing Library` entry in [Quick User Management Page Fields](#)).
- Ensure that the `ill_item_creation_lib_code` setting on the Customer Parameters Mapping Table is set to `ALL` (see [Configuring Other Settings](#)).

To select from multiple resource sharing libraries:

Perform a search for an item in Primo, and select the **Get It** link for a result. Primo Get It opens.
• Select the **Resource Sharing Request** link. The page refreshes.

Primo Get It Tab

- In the **For Library** field, select the relevant resource sharing library. The libraries display according to the `ill_item_creation_lib_code` value in the CustomerParameters mapping table (see [Configuring Other Settings](#)), and/or those for which the patron’s TOU are enabled.
- Scroll down in the Get It tab page and locate the **Pickup/delivery location** field in the Delivery Information section. Specify a location for pickup/delivery in the drop-down list.
Primo Get It Tab – For Library and Pickup/Delivery Location Fields

The values in the **Pickup/delivery location** drop-down depend on the values selected in the **For library** field in the previous step. Fields to be displayed on the resource sharing request form can be configured on the [Resource Sharing Form Customization](#) page.

**Displaying Real Time Item Descriptions for a Borrowing Request**

Primo users can see the list of descriptions of the items they want to request. The items descriptions are based on the values of the Description fields of the items that match the request attributes, as per the locate profiles. Alma runs a locate process on all of the rota’s partners in order to populate the list of items. This option is available when the rota partners are use an Alma locate profile. They can place their resource sharing request based on a specific description.

When a user opens up a request form, a spinner indicator appears and a message is displayed that the system is
checking for item level descriptions. The descriptions are then loaded into a drop down list. When the values are loaded into it, the description field becomes mandatory. If no descriptions are available, a message is displayed that no item level descriptions were found.

This option is activated if the description field is made visible (see Customizing Primo Resource Sharing Forms). The field is disabled by default.

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Displaying Public Notes

Primo displays public notes as follows in Primo Get It:

In addition to displaying the 852 $z subfield in the holdings information on the items list page, Primo also displays this information under the Holdings column on the holdings list page.

### Public Notes in Holdings List in Primo Get It

Primo displays item-level public notes (which are added with the Physical Item Editor) under the Description column in the items list. The note appears after the "Note:" label, which can be customized.

### Public Notes in Items List in Primo Get It

No additional configuration is necessary to enable this functionality, but you can modify the labels that display in Primo.

To configure the display of license-related information, either of the following roles can modify display labels:

- Fulfillment Administrator
- General System Administrator

To modify the public note display label:

1. On the Labels page (Configuration Menu > Fulfillment > Discovery Interface Display Logic > Labels), select Customize in the line containing the following code and modify the text in the Description field: c.uresolver.getit2.item_list.note.
2. Select Customize at the bottom of the page to store the modified label in the system.

Ex Libris, a ProQuest Company
Alma allows you to display additional holdings information in the Primo Get It tab. The following table lists the MARC fields that hold additional information to display in Primo. To display most of this additional information, you must first enable the `uresolver_enable_getit_holding_configuration` or `display_additional_holding_fields_in_getit` Other Settings parameter.

<table>
<thead>
<tr>
<th>MARC Field</th>
<th>Description</th>
<th>Requires Enabling?</th>
</tr>
</thead>
<tbody>
<tr>
<td>867 (Textual Holdings - Supplementary Material)</td>
<td>This field displays in the holdings list and in the single holdings display. The information appears after the &quot;Supplementary Material: &quot; label, which can be customized by modifying the description for the following code: <code>c.uresolver.getit2.holding_list.supplementary_material</code></td>
<td>N</td>
</tr>
<tr>
<td>868 (Textual Holdings - Indexes)</td>
<td>This field displays in the holdings list and in the single holdings display. The information appears after the &quot;Indexes: &quot; label, which can be customized by modifying the description for the following code: <code>c.uresolver.getit2.holding_list.indexes</code></td>
<td>Y</td>
</tr>
</tbody>
</table>
| 561 (Ownership and Custodial History)          | This field displays in the holdings list and in the single holdings display. Primo displays only the following subfields, which are separated by a comma:  
  • $a (History)  
  • $u (Uniform Resource Identifier)  
  • $3 (Materials specified)  

  This information appears after the "Ownership and Custodial History: " label, which can be customized by modifying the description for the following code: `c.uresolver.getit2.holding_list.ownership` | Y                 |
| 563 (Binding Information)                      | This field displays in the holdings list and in the single holdings display. Primo displays only the following subfields, which are separated by a comma:  
  • $a (Binding note)  
  • $u (Uniform Resource Identifier)  
  • $3 (Materials specified)  

  This information appears after the "Binding: " label, which can be customized by modifying the description for the following code: `c.uresolver.getit2.holding_list.binding` | Y                 |
| 541 (Immediate Source of Acquisition Note)     | This field displays in the holdings list and in the single holdings display. Primo displays only the following subfields, which are separated by a comma:  
  • $a (Source of acquisition)  
  • $b (Address)  
  • $c (Method of acquisition)  

  This information appears after the "Immediate Source of Acquisition Note: " label, which can be customized by modifying the description for the following code: `c.uresolver.getit2.holding_list.acquisition` | Y                 |
The following figure shows examples of additional holdings information in the Primo Get It tab:

![Holdings Information in Primo Get It](image)

Additional Holdings Information Shown in Primo Get It

The following role can modify the parameters in the Customer Parameters mapping table:

- General System Administrator

To display additional holdings information in Primo Get It:

Set `uresolver_enable_getit_holding_configuration` or `display_additional_holding_fields_in_getit` to `true` (see Configuring Other Settings).

Either of the following roles can modify display labels:

- Fulfillment Administrator
- General System Administrator

To modify a display label:

1. On the Labels page (Configuration Menu > Fulfillment > Discovery Interface Display Logic > Labels), select Customize to the right of the label that you want to edit and modify the text in the Description field.
2. Select Customize at the bottom of the page to store the modified label in the system.

Alma offers expanded holdings information and customization options in the Primo Get It tab. A configuration table, **Primo Customized Holding** (see Configuring Holdings Display Labels), allows you to configure which of the holdings...
records' fields and subfields will appear in the Get It tab, and allows for the labels and order of the holdings fields to be customized. The **Holdings Display Labels and Order** table (see [Configuring Primo Holdings Display](#)) allows you to configure the exact labels that will be used for each field, and the order by which they will appear in the Get It tab. The tables are only visible if the **uresolver_enable_getit_holding_configuration** (see [Configuring Other Settings](#)), parameter is set to **true**. When this parameter is set to **true**, the previous customer parameter that expanded the holdings, **display_additional_holding_fields_in_getit**, is not considered.