360 Core / Client Center

• **Product Documentation**

Access the latest documentation for Ex Libris products

- Introduction
- General Client Center Information
- The e-Catalog
- Manage Your Library
- Administer Your Products
- Manage Your Data
- Report on Your Data
- Reports
- Working with Third-Party Products

• **Training**

Learn new skills and get certified with our tutorials, recorded training and other materials

- Overview
- Client Center Essentials
- Client Center Extended Training

• **Release Notes**

Stay informed about the features and capabilities included in each product release

- 360 and Intota Services Roadmaps
- 360 Core (Client Center, E-Journal Portal): Release Notes and Status Updates
- 360 Core (Client Center, E-Journal Portal): 产品发布更新
- 360 Core / Client Center Release Schedule
- Release and Service Announcements for 360 Services, Intota, 360 KB, Summon, and Ulrich's
- User Authentication: Status Updates and Release Notes

• **Knowledge Articles**

Search our extensive knowledge base for answers to commonly raised questions

- 360 Core: Database Appears in E-Journal Portal Even Though Set to Not Display in Client Center
- 360 Core: E-Journal Portal: E-Books Don't Appear
360 Core: Recover a Deleted Library-Specific Holdings Database
- 360 Core: Previously Subscribed titles set to "not tracked" in selectable databases
- 360 KB: Announcing a New Support Structure for Content Cases
- Can a closed SalesForce case be re-opened?
- Chrome browser identifies connection as "Not Secure"
- Customer ability to close Salesforce Cases
- Introduction to the Knowledge Center
- Knowledge Center Questions and Answers
- Tips for Advanced Document Searching in the Customer Knowledge Center
- What does my library need to do when adding a ProQuest Ebook Central database?
- What is Case Status, and What Does It Mean?
- What procedure should be followed to alert Ex Libris of a system down?