Product Documentation

• **Introduction**
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  - 360 Core: Getting Started
  - Accessing the Client Center
  - Finding Help

• **General Client Center Information**
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  - 360 Core: 360 Core and Client Center Frequently Asked Questions (FAQ)
  - 360 Core and Intota: Client ID
  - 360 Services, Summon and Intota: Glossary - Dictionary - Industry Terms
  - 360 Services: Unicode FAQ
  - 360 Services: XML APIs
  - Client Center: Daily Profile Data Refresh (Cache Build)
  - Client Center: Inactivity Time-Outs
  - Client Center: Navigating Through the Client Center
  - Providing ProQuest Management and Discovery Data or Access to a Third Party

• **The e-Catalog**
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  - 360 Core: Adding Databases in the Client Center
  - 360 Core: Adding Specific E-Journals, E-Books, and Video Titles to a Library's Profile
  - 360 Core: Add or Remove All Titles
  - 360 Core: Finding Resources With the e-Catalog
  - 360 Core: Removing Databases from Your Profile
  - 360 KB: 360 KB User Guide
  - 360 KB: Zero-Titles Databases

• **Manage Your Library**
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  - 360 Core: View Changes Guide
  - Accounts (users)
  - Client Center: Library Settings
• **Administer Your Products**
  
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  ◦ 360 Core: E-Journal Portal Administration Console
  ◦ 360 Core: E-Journal Portal User Guide

• **Manage Your Data**
  
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  ◦ 360 Core: Data Management Overview
  ◦ 360 Core: Library-Specific (Library-Managed) Holdings Database -- Overview
  ◦ 360 Core: Offline Date and Status Editor for Updating Numerous Holdings at One Time
  ◦ Best Practices
  ◦ Client Center: Provider Details Page
  ◦ Client Center: The Database Details Page
  ◦ Client Center: The Holdings Details Page
  ◦ Data Management Concepts

• **Report on Your Data**
  
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  ◦ Business Intelligence Tools
  ◦ Client Center: Data Summary

• **Reports**
  
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  ◦ 360 Services, Intota and Intota Assessment: Report Scheduler
  ◦ 360 Services, Intota Assessment: Introduction and Overview of the Intota Assessment Platform

• **Working with Third-Party Products**
  
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  ◦ 360 Core: Springshare LibGuide FAQ
  ◦ 360 Services: Athens or Shibboleth with 360 Discovery Services