Product Documentation

• Introduction
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  ◦ 360 Core: Getting Started
  ◦ Accessing the Client Center
  ◦ Finding Help

• General Client Center Information
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  ◦ 360 Core: 360 Core and Client Center Frequently Asked Questions (FAQ)
  ◦ 360 Core and Intota: Client ID
  ◦ 360 Services, Summon and Intota: Glossary - Dictionary - Industry Terms
  ◦ 360 Services: Unicode FAQ
  ◦ 360 Services: XML APIs
  ◦ Client Center: Daily Profile Data Refresh (Cache Build)
  ◦ Client Center: Inactivity Time-Outs
  ◦ Client Center: Navigating Through the Client Center

• The e-Catalog
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  ◦ 360 Core: Adding Databases in the Client Center
  ◦ 360 Core: Adding Specific E-Journals, E-Books, and Video Titles to a Library's Profile
  ◦ 360 Core: Add or Remove All Titles
  ◦ 360 Core: Finding Resources With the e-Catalog
  ◦ 360 Core: Removing Databases from Your Profile
  ◦ 360 KB: 360 KB User Guide
  ◦ 360 KB: Zero-Titles Databases

• Manage Your Library
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  ◦ 360 Core: View Changes Guide
  ◦ Accounts (users)
  ◦ Client Center: Library Settings

• Administer Your Products
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• Manage Your Data

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- 360 Core: Data Management Overview
- 360 Core: Library-Specific (Library-Managed) Holdings Database -- Overview
- 360 Core: Offline Date and Status Editor for Updating Multiple Holdings at One Time
- 360 Core: Uploading KBART-Formatted Files to a Database

- Best Practices
  - Client Center: Provider Details Page
  - Client Center: The Database Details Page
  - Client Center: The Holdings Details Page
  - Data Management Concepts

• Report on Your Data

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- Business Intelligence Tools
- Client Center: Data Summary

• Reports

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- 360 Services, Intota and Intota Assessment: Report Scheduler
- 360 Services, Intota Assessment: Introduction and Overview of the Intota Assessment Platform

• Working with Third-Party Products

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- 360 Core: Springshare LibGuide FAQ
- 360 Services: Athens or Shibboleth with 360 Discovery Services