Where can I get more information about the Springshare/Serials Solutions A-to-Z list partnership?

**What is Springshare LibGuides?**

LibGuides is a web-2.0 content-management and library knowledge-sharing system created by Springshare. Libraries use it to create multimedia content, share knowledge and information, and promote library resources to the community. LibGuides can be used for subject guides, information portals, course guides, community guides, research help, faculty/teacher support, and more. For more information about LibGuides, visit the [Springshare web site](http://www.springshare.com).

**What data is shared between Serials Solutions and LibGuides?**

Libraries who subscribe to LibGuides and who have a Serials Solutions Client Center profile elect to pull database information from their Serials Solutions profile to their LibGuides Administration Console. From there, libraries can modify the list and post it to a LibGuide. Serials Solutions sends Springshare the following fields for each database in a client's profile:

- Database name
- Custom database name
- Serials Solutions description (only for subscribers of 360 Search)
- Long database description (only for subscribers of both 360 Search and 360 Resource Manager)
- Output URL (custom URL, if present; otherwise default URL)

**What information do I need to give Springshare to create a LibGuide for my list of databases?**

You need to give them your Serials Solutions Client ID (sometimes called a "Lib Hash"). If you know don't know your Client ID, see [this document](#).

**How do I turn on this feature?**

Once you have your Serials Solutions Client ID, you can set up your A-to-Z list in the LibGuides My Admin area. Please see the [instruction guide](#) for more information.

**How are LibGuides searched in the Summon service and how do they display?**

See [Summon: Search and Display of LibGuides](#).

**How often does database information in LibGuides get updated to reflect changes made in the Client Center?**

(added March 23, 2011)

Changes made in the Client Center are available to LibGuides as soon as our daily [data refresh](#) completes. You control how often your database information gets updated in LibGuides by running the [import tool](#) in the My Admin area of LibGuides.
Does this cost extra?

This service is freely available to all libraries who subscribe to LibGuides and one of Serials Solutions’ 360 services or Summon.

What should I do if I am not a LibGuides client?

If you have Serials Solutions 360 services or Summon but not LibGuides, then contact Springshare at sales@springshare.com.

Where can I get more information about this partnership?

- Watch a presentation describing the service (MP4 video); 
- See more details from Springshare about the A - Z import process; and
- Browse LibGuides on a variety of topics from other libraries.

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