Where can I find a Referring Source Setup Guide for 360 Link and Journal Linker?

To give your patrons the opportunity to use 360 Link or Journal Linker on content-provider sites, either by link text or by an image, you will need to contact each provider directly and let them know you are a current subscriber.

The activation procedure varies by database provider. Some providers allow setup to take place via their online administrator module, while others require that you contact their Customer Service Department. The 360 Link Referring Source Setup Guide (.docx format) contains activation instructions for many providers. (For those providers that require setup via email, we also have a template for that email.

Note

We make no guarantees about the provider content in this guide. We hope the information is helpful to your library, and we update it when we are alerted to a change.

You can help us keep the Guide up-to-date by alerting us if you happen to learn that a provider has new setup instructions. Please send us the complete instructions, using the Support Portal option near the top of this page. ProQuest cannot get the information from providers, because we are not their "customer," so we need as much detail as you can get from them.

We appreciate your assistance!

We have also created many buttons and logos for you to use, either on your library's web site or on the content provider sites:

360 Link buttons and logos

Journal Linker buttons and logos

Note

If you know which of your providers always offer full text to your patrons, and which providers do not always offer full text, you will probably want to focus on referring source setup for those providers that do not always offer full text to your users. If you are not able to differentiate amongst your content providers, by all means do the referring source setup for all your providers listed in the Guide.