What do we need to do to get started with our Serials Solutions services?

This document is designed to get you familiar as quickly as possible with Serials Solutions' products and services. The information below is not intended to be a complete guide to everything about Serials Solutions; rather, it is a place to begin as you get foundational information on Serials Solutions' services. Some of the resources below may be especially relevant to the staff in your library who may not be responsible for setting up or maintaining your Serials Solutions services, but would like a quick introduction.

This document has three sections; click the section title here to jump straight to that section:

• Getting Ready
• Getting Set
• Go!

Getting Ready

Before the discussion of any Serials Solutions service can begin, it is important to understand 360 KB and its role. 360 KB is Serials Solutions' knowledgebase of authoritative e-resource metadata. The Serials Solutions staff of data specialists and catalogers work closely with publishers and content providers to collect and correct bibliographic metadata that accurately connects patrons to content, and helps you control your electronic collection.

The effectiveness of your Serials Solutions subscriptions relies on you using the Client Center to tell Serials Solutions about your electronic resources so that your patrons are presented with appropriate resources via your Serials Solutions subscriptions.

**Learn about 360 KB:** If you are unfamiliar with 360 KB, we encourage you to take some time with the options below to learn more about it:

- Watch an overview video (12 min) – [Client Center 02 – Understanding the Knowledgebase](#)
- Read about [Getting Started with 360 KB](#).
- Read about the [360 KB Collection Policy](#).
Getting Set

You can continue your familiarization with Serials Solutions’ products and services by clicking on the appropriate links below for discovery and management solutions.

Discovery Solutions

In general, discovery solutions are the tools with which library patrons interact with content. Serials Solutions e-discovery tools help patrons find the valuable content in your collection.

E-Journal Portal: Serials Solutions’ A-to-Z title list

Watch an overview video of the E-Journal Portal (13 min) – Client Center 01 – What is the Client Center and E-Journal Portal?

Read the E-Journal Portal User Guide

360 Link: Serials Solutions’ open-URL link resolver

Watch an overview video of 360 Link (29 min) – Introduction to 360 Link

Read about Getting Started with 360 Link

The Summon Service: web-scale discovery

Watch an overview video of the Summon service (14 min) – 01 Introduction to Summon

Read about Overview of The Summon Service

360 MARC Updates: MARC records for your e-journals and e-books collection, which can be uploaded into your library’s OPAC

Watch an overview video of 360 MARC Updates (4 min) WMV MP4

Read the 360 MARC Updates User Guide.

360 Search: Serials Solutions’ federated-search product
Watch an overview video of 360 Search Results (8 min) WMV MP4

Read the 360 Search User Guide

Read about Getting Started with 360 Search

Management Solutions

Serials Solutions’ management tools are designed to help you increase efficiency and more effectively control electronic resources. These tools are generally not patron-facing, but may be used by a variety of members of the library staff.

360 Core: This is the foundation for all other 360 discovery and management services. From 360 Core and the Client Center, you can control your access, management, and assessment services.

Watch a video about specific tools in 360 Core and the Client Center.

Read about Getting Started with 360 Core.

360 Consortium Edition: management tools for sharing resources across a consortium

Read about sharing resources with member libraries.

360 Counter: Serials Solutions' tool to compare Project COUNTER resource usage statistics

Watch a video that includes an overview of 360 Counter. (1 hr 3 mins) MP4

Read an Introduction to 360 Counter

360 Resource Manager: Serials Solutions' complete solution for managing the e-resource lifecycle

Watch an overview video of 360 Resource Manager. (6 mins) WMV MP4

Read Getting Started with 360 Resource Manager

Ulrichs: the authoritative source of bibliographic and publisher information
Go!

Congratulations! You are now have a foundational understanding of Serials Solutions products. To expand your level of knowledge, you may find the following resources helpful:

Additional Resources

Watch a recorded webinar.

Register for a Live Webinar

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