Primo

• Product Documentation
  Access the latest documentation for Ex Libris products
  ○ Primo
  ○ Primo VE
  ○ Go VE

• Release Notes
  Stay informed about the features and capabilities included in each product release
  ○ Primo
  ○ Primo VE

• Training
  Learn new skills and get certified with our tutorials, recorded training and other materials
  ○ Primo Training
  ○ Primo VE Training
  ○ Webinars

• Community Knowledge
  Learn from other customers’ experience, access customer contributed articles and share your own expertise
  ○ Analytics Evidence PG1 - Data Dictionary and Data Model Needed
  ○ Analytics Evidence PG2 - Joining Data
  ○ Analytics Evidence PS4 - Add Standard Date
  ○ Direct Link to Newspaper Search
  ○ Displaying Usage Rights in Primo VE Full Record Display with links to licences
  ○ Experience migrating from Summon to Primo
  ○ How do I change my request link in Primo into a button? (For Primo NEW UI)
  ○ How to - Add links to additional search platforms in Primo Brief Results
How to - Customize LibKey Discovery labels according to the language of Primo UI
- How to - Display Open Access and Restricted Access indicators in Primo VE
- How to - Hide the Resource Recommender
- How to add HTML tags using Normalization Rules to create a link within a display field
- How to add Information beyond Resource Type and Title to Collection Discovery in Primo VE
- How to create a 'Report a Problem' button below the ViewIt iframe
- How to harvest WordPress (or other RSS feeds) into Primo
- How to modify the normalization rules for the 'Subject' field to include subfield v and for the 'Genre' field to display 655 field in Primo VE
- How to remove records from deduplication
- How to – Force records from external data sources to be updated or deleted in Primo VE
- Improving the 505 Table of Contents display
- Analytics Evidence PG10 - Report on Any Primo Interface Actions
- PG3 - Join Primo with Alma
- Analytics Evidence PG4 - Documentation Consistency
- Analytics Evidence PG5 - Ability to Publish Read-Only Dashboards to a Wider Audience
- Analytics Evidence PG6 - Publish Primo Data Snapshot Timestamp to Primo Analytics
- Analytics Evidence PG7 - Ability to Report on Saved Items and Searches in Patron Records
- Analytics Evidence PG8 - Notification of Failure of Scheduled Reports and Dashboards
- Analytics Evidence PG9 - Random Analytics Timeouts
- Primo Analytics Evidence Contributors and Subject Areas
- Primo Backoffice Bookmarklets
- Primo VE: Hiding specific facets
- Primo VE - Customization guide September 2018
- Primo VE - set Author names in natural order (FirstName LastName) for Alma records
- Analytics Evidence PS1 - Extend Content for PNX and Publishing Reports
- Analytics Evidence PS2 - Add Subject Area for API Usage (roadmap for 2020)
- Analytics Evidence PS3 - Add Common Dimension of 'CAMPUS' to All Subject Areas
- Analytics Evidence PS5 - Tag Content Analytics are Missing from Primo Action Usage where Action Sub-group equals Tags and Reviews
- Analytics Evidence PS6 - Prior Month Data for Popular Searches SA Unavailable on 1st Day of Succeeding Month
- Analytics Evidence PS7 - Many Referrer Data Empty Entries for Both UIs
- Analytics Evidence PS8 - User Groups Not Mapped Correctly
- Testing the Central Discovery Index (CDI)
- Why is the Ebsco database search returning zero results?

• Content Corner

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Central Discovery Index and Primo Central

- Central Discovery Index
Knowledge Articles

- Shibboleth Silent-Login Configuration for the New UI using PDS
- Updating a Local Primo From An Old Version To The Current Release

Product Materials

Learn more about our product offerings, and how they can serve your needs

- Announcements
- Roadmap
- Primo Webinars
- Solution Overviews and White Papers
- Discover Primo - Feature Overviews
- Library Promotion Kit - Primo
- Customer Success
- Primo Accessibility Statement
- RCA Reports
- Uptime and Performance Reports

Implementation Guides

Understand methodology and requirements to facilitate successful implementations

- Configuration
- Primo Installation
- Primo V4 Upgrade

Primo VE LibGuide

An index of our most popular training materials, organized by functionality area, all on the familiar LibGuide platform.