Primo

• Product Documentation
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  Access the latest documentation for Ex Libris products
  ◦ Primo
  ◦ Primo VE
  ◦ Go VE

• Release Notes
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  Stay informed about the features and capabilities included in each product release
  ◦ Primo
  ◦ Primo VE

• Training
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  Learn new skills and get certified with our tutorials, recorded training and other materials
  ◦ Primo Training
  ◦ Primo VE Training
  ◦ Webinars

• Community Knowledge
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  Learn from other customers’ experience, access customer contributed articles and share your own expertise
  ◦ Analytics Evidence PG1 - Data Dictionary and Data Model Needed
  ◦ Analytics Evidence PG2 - Joining Data
  ◦ Analytics Evidence PS4 - Add Standard Date
  ◦ Direct Link to Newspaper Search
  ◦ Displaying Usage Rights in Primo VE Full Record Display with links to licences
  ◦ Experience migrating from Summon to Primo
  ◦ How do I change my request link in Primo into a button? (For Primo NEW UI)
  ◦ How to - Add links to additional search platforms in Primo Brief Results
How to - Customize LibKey Discovery labels according to the language of Primo UI
◦ How to - Display Open Access and Restricted Access indicators in Primo VE
◦ How to - Hide the Resource Recommender
◦ How to add HTML tags using Normalization Rules to create a link within a display field
◦ How to add Information beyond Resource Type and Title to Collection Discovery in Primo VE
◦ How to create a ‘Report a Problem’ button below the ViewIt iframe
◦ How to harvest WordPress (or other RSS feeds) into Primo
◦ How to modify the normalization rules for the ‘Subject’ field to include subfield v and for the ‘Genre’ field to display 655 field in Primo VE
◦ How to remove records from deduplication
◦ How to – Force records from external data sources to be updated or deleted in Primo VE
◦ Improving the 505 Table of Contents display
◦ Analytics Evidence PG10 - Report on Any Primo Interface Actions
◦ PG3 - Join Primo with Alma
◦ Analytics Evidence PG4 - Documentation Consistency
◦ Analytics Evidence PG5 - Ability to Publish Read-Only Dashboards to a Wider Audience
◦ Analytics Evidence PG6 - Publish Primo Data Snapshot Timestamp to Primo Analytics
◦ Analytics Evidence PG7 - Ability to Report on Saved Items and Searches in Patron Records
◦ Analytics Evidence PG8 - Notification of Failure of Scheduled Reports and Dashboards
◦ Analytics Evidence PG9 - Random Analytics Timeouts
◦ Primo Analytics Evidence Contributors and Subject Areas
◦ Primo Backoffice Bookmarklets
◦ Primo VE: Hiding specific facets
◦ Primo VE - Customization guide September 2018
◦ Primo VE - set Author names in natural order (FirstName LastName) for Alma records
◦ Analytics Evidence PS1 - Extend Content for PNX and Publishing Reports
◦ Analytics Evidence PS2 - Add Subject Area for API Usage (roadmap for 2020)
◦ Analytics Evidence PS3 - Add Common Dimension of ‘CAMPUS’ to All Subject Areas
◦ Analytics Evidence PS5 - Tag Content Analytics are Missing from Primo Action Usage where Action Sub-group equals Tags and Reviews
◦ Analytics Evidence PS6 - Prior Month Data for Popular Searches SA Unavailable on 1st Day of Succeeding Month
◦ Analytics Evidence PS7 - Many Referrer Data Empty Entries for Both UIs
◦ Analytics Evidence PS8 - User Groups Not Mapped Correctly
◦ Testing the Central Discovery Index (CDI)
◦ Why is the Ebsco database search returning zero results?

• Content Corner

Central Discovery Index and Primo Central
◦ Central Discovery Index
Primo Central Index

• **Knowledge Articles**
  
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  ◦ Shibboleth Silent-Login Configuration for the New UI using PDS
  ◦ Updating a Local Primo From An Old Version To The Current Release

• **Product Materials**
  
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  Learn more about our product offerings, and how they can serve your needs
  
  ◦ Announcements
  ◦ Roadmap
  ◦ Primo Webinars
  ◦ Solution Overviews and White Papers
  ◦ Discover Primo - Feature Overviews
  ◦ Library Promotion Kit - Primo
  ◦ Customer Success
  ◦ Primo Accessibility Statement
  ◦ RCA Reports
  ◦ Uptime and Performance Reports

• **Implementation Guides**
  
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  Understand methodology and requirements to facilitate successful implementations
  
  ◦ Configuration
  ◦ Primo Installation
  ◦ Primo V4 Upgrade

• **Primo VE LibGuide**
  
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  An index of our most popular training materials, organized by functionality area, all on the familiar LibGuide platform.