Welcome to Pivot-RP

Welcome to Pivot-RP. On this page you will find the most up-to-date information and resources for Pivot-RP, broken down into easy to navigate sections.

Accelerate Your Research Funding with Pivot-RP

• Search the most trusted and comprehensive source of global funding information
• Save searches and track funding opportunities
• Discover collaborators
• Get tailored funding recommendations and alerts
• Gain insights from previously awarded grants
• Inform your funding strategies with our authoritative global funding news and analysis service

If you wish to contact or chat with our Support team, use this form.

• Product Documentation
  Access the latest documentation for Ex Libris products
  ◦ Pivot-RP Overview
  ◦ Getting Started with Pivot-RP
  ◦ Searching for Funding Opportunities
  ◦ Viewing and Managing Funding Opportunities
  ◦ Recommending and Sharing Funding Opportunities
  ◦ Pivot-RP Profiles
  ◦ Conferences and Papers Invited
  ◦ Awarded Grants
  ◦ Admin Dashboard
  ◦ User Groups
  ◦ Pivot Gallery
  ◦ Appendix: Third-Party Integrations

• Release Notes
  Stay informed about the features and capabilities included in each product release
Pivot-RP Quarterly Webinars
- Pivot-RP Release Information

• Training
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  Learn the essential components and workflows of Pivot-RP, which will help you discover research funding opportunities.
  - Getting Started with Pivot-RP
  - Working with Pivot-RP Funding Opportunities
  - Working with Pivot-RP Profiles
  - Sharing Content with Pivot-RP Groups
  - Searching Awarded Grants and Conferences
  - Pivot-RP Admin Essentials
  - Recorded Training Webinars and Slides

• Product Materials
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  Learn more about product resources and materials to better serve your product needs
  - Resources/Support
  - Uptime Reports

• Knowledge Articles
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  Answers as provided by our product analysts, to commonly raised questions.
  - Can a closed SalesForce case be re-opened?
  - Customer ability to close Salesforce Cases
  - How can I contact ExLibris for assistance with a Pivot issue?
  - How to contact Ex Libris for assistance or to discuss technical matters?
  - Introduction to the Knowledge Center
  - Knowledge Center Questions and Answers
  - New to working with Support and not sure where to begin
  - Pivot-RP: Idea Exchange
  - Pivot-RP SSO Authentication and Workflow
  - Pivot FAQs : Admin FAQs Funding
  - Pivot FAQs : Pivot User Funding FAQs
  - Pivot FAQs : Pivot User Profile FAQs
  - Pivot Federation details
  - Remove Pivot Admin Accounts
  - SSO - Single Sign On (Shibboleth/OpenAthens) and Pivot
  - Subscribe for CKC page updates, using RSS feeds
  - Tips for Advanced Document Searching in the Customer Knowledge Center
What is Case Status, and What Does It Mean?
- What is Ex Libris Escalation Policy?
- Why isn't Opp ID 183376 showing in my search results