How to add a 'Forgot My Password' link to the login page in the new UI when using Alma for authentication

- **Product:** Primo, Primo VE

**Question**

How do I add a 'Forgot My Password' or 'Reset Password' link to the login page in the new UI for an Alma authentication profile?

**Answer**

This can be done by adding a link to the login page that will lead to an Alma reset password page:

```
https://<your Alma domain>/view/resetPw?institutionCode=<inst code>&backUrl=<Primo’s URL>
```

Please note: The Primo URL in the backUrl parameter should be entered as an encoded URL. (you can use this site for example: [https://urldecode.org/](https://urldecode.org/))


The link configured will appear under the 'Need help signing in?' section:
To display the page in a specific language, add the parameter language_code with 2 letter code of the relevant language. For example: &language_code=fr

Configuration in Primo

1. In the Primo Back Office, navigate to: Primo Home > Advanced Configuration > All Mapping Tables
2. Edit the 'User Login Links' mapping table
3. Create a new row:
   1. Link Code - The link that is being added.
   2. Link URL - The URL to the reset password page that is described above.
   3. Description - An internal description of the link

For example:

4. In the Primo Back Office, navigate to: Primo Home > Advanced Configuration > All Code Tables
5. Edit the 'User Login' Code Table
6. Customize the 'nui.help.login.link1' code to the desired label.

For example:

Configuration in Primo VE

1. In Alma, Open the User Authentication page (Configuration Menu > Discovery > Authentication > User Authentication) and select the Profiles tab (which is the default tab).
2. Select Edit next to the login link for which you want to add a help page:

   ![Edit login page help link](image)

Additional Information

The link that is sent by e-mail is valid for one hour. There is no limit how often it may be used during that hour.

For more information:
Primo documentation - Login Pages for User Authentication
Primo VE documentation - Configuring User Authentication for Primo VE

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