TLC to Alma Migration Guide

This migration document is intended to be used by customers who are coming from the Library Solution integrated library system, produced by The Library Corporation. This library system is typically referred to as TLC (for The Library Corporation), so this document uses TLC throughout.

This document serves two purposes:

• A step-by-step guide to filling out the TLC Migration Form.
• An explanation of general migration rules which do not require any customer input

Recommendations for Using this Guide

This document is divided into three areas:

• Inventory
• Fulfillment
• Physical to Electronic

Each area has the following sections:

• Questionnaire Tab – Instructions for individual questions asked on the Questionnaire tab of the Migration Form.
• Individual Tabs – Instructions for how to fill in individual tabs on the migration form.
• Further Explanation – Explanations of migration processes that need more explanation and/or do not need customer input.

We recommend that you look at the Questionnaire tab section and the individual tabs in each area to assist in filling in the migration form.

If you have further questions about any of the data input or about the migration in general, see the more detailed explanations in the Further Explanations sections.

Related Documentation

• This document is intended to complement the TLC Migration Form - an Excel spreadsheet that is read by the migration programs. It provides further information regarding the migration process and the steps required for migration to Alma.
• Prerequisites: Basic knowledge of Alma key concepts and architecture, and the requirements (including the migration-related approach) described in Getting Ready for Alma and Discovery Implementation, as well as the Electronic Resource Handling in Alma Migration document. Additionally, knowledge of the concepts and architecture of TLC.
• The format and structure of the data exported from your legacy ILS is detailed in the corresponding document TLC to Alma Data Delivery Specification.
• It is recommended that you view the Introduction to the Alma Configuration Process video session before completing your migration form, as the mapping and migration of libraries and locations have implications for subsequent configurations.
Alma uses bibliographic, holding, and item records. TLC typically has bibliographic and item records, and may have textual serial holding information in a tag in the bib record. Since TLC does not provide MARC holding records, they are created during migration, based on information in the item record and possibly a serial holding record created from a summary statement in the bib.

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**Customer Input**

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**Questionnaire Tab**

**Institution Code, Customer Code, Institution Name, Customer Name, Time Zone**

Codes: INST_CODE, CUST_CODE – these are filled in by Ex Libris

INST_NAME and CUST_NAME: fill these fields in with your institution’s name and your customer name (this is only different from the institution name if you are part of a consortium). These are mandatory and must be filled in.

Default: N/A

Time Zone: Select your time zone from the drop-down list. If your time zone is not listed, contact your Ex Libris project manager.

**MARC Organizational Code**

Code: MARC_OC

Default: None; this is not mandatory

Options: Enter your MARC Organizational code, which will be used to construct the former system number in Alma. Only one code is allowed.

Further Information: The migration moves the value in the exported record’s former system number field (bibliographic system number) to the 035 $a field:

\[(MOC)<bibliographic record id>-<customer code>\]

\(<(moc)\) is the MARC Organization code specified here. \(<customer code>\) is the customer code specified in the CUSTOMER_CODE question above.

For example: \((AbC)u12345-01abc_inst\)

Usually the former system number can be in the 001 field of the bibliographic record. Customers should specify where the former system number is in the **Bibs & P2E** tab of the [Generic Field Mapping](#) form.

**List Prefix for bibs from SFX or other management system**

Code: SFX_PREFIX

Default: ‘(SFX)’

Options: String. If not indicating a link resolver management system, leave blank.
Further Information: If your catalog contains records imported from SFX or another electronic resources management system and you are also migrating bibliographic records directly from SFX or the other management system, this may result in duplicate bibliographic records in Alma. You can enter a prefix here so that the migration programs can identify these bibs and not migrate them to Alma to avoid creating duplicate SFX records in Alma. The migration programs do not make any attempt to physically merge the two records into one.

The default response to this question is '(SFX)', but you can enter any prefix that represents bibs that you want to exclude from loading into Alma. The migration programs search for the string in the 035 $a field of the MARC record. If you do not want to exclude any such records, leave this field blank.

If the migration programs identify bib records containing the prefix in the 035 $a and the records in your incoming records are connected to a purchase order line and/or physical items, these bib records are still migrated so that the purchase order and/or items can be migrated, but they are automatically suppressed in Alma to avoid end-user discovery duplication.

**Do you use internal system numbers in $w of Linked Entry fields?**

Indicate if you use internal system numbers in fields 76x-78x to link bibliographic records to each other.

**Code:** LINKED_ENTRY_W

**Default:** No

**Options:** If you answered Yes to this question, the internal system numbers in the subfield w of the specified tags are converted from the former system number to the Alma system number.

**Internal record designation for Linked Entry fields $w**

**Code:** LINKED_ENTRY_PREFIX

**Default:** Blank

**Options:** If you answered Yes to the previous question and the internal system numbers have a prefix, enter the value to be matched to identify the local system number. If the system numbers in $w do not have a prefix, or if you answered No to the previous question, leave this question blank.

Further information on LINKED_ENTRY_W and LINKED_ENTRY_PREFIX: When bibliographic records are related to each other, such as a journal title that is superseded by a second journal title, your previous ILS may store the information in bibliographic fields 76x-78x. If the number in the $w of the linking tags is the internal legacy ILS system number, these numbers must be changed to the Alma representation of the system number. If your library does not use the internal system number to link and instead relies on more general identifiers such as the ISBN, ISSN, or shared cataloging DB (OCLC or DLC), these numbers are not modified.

In Alma, the system numbers in the $w field (along with $z and $x) are used to link two related bibliographic records together using the related records process. Related records can be found by clicking the More Info link on the Alma Search Results page.

**Indicate which 852 subfields to use to determine unique holding records**

**Code:** 852_SUBFIELDS_FOR_HOL

**Default:** bc (library and location only, not call number)

**Options:** To group all items on a single bibliographic record by location only, select bc here. If you have many items in the same bibliographic record in the same location but different call numbers WITHIN that location and you want each of them
to have their own distinct holding record, specify additional call number subfields. Acceptable subfields: bchijklmp.

Further Information: See Determining Groups of Holding Records and Changing the Holding Record Grouping.

**Limit exported records by location**

Code: LIMIT_BY_LOCATIONS

Default: No

Options: If your export contains all of the data from a shared database, and you wish to only migrate a part of that export to Alma, then the migration programs can filter the data according to locations listed on the Location Tab. In this case, the ALMAME_VALUE_NOT_FOUND line on the location tab is not used. Inventory is filtered by locations on the Location Tab, and Fulfillment is filtered based on campus codes in the Campus Code Tab. Use this option only if agreed upon with your Ex Libris project manager.

**Bib Key Prefix**

Code: BIB_KEY_PREFIX

Default: empty

Options: If you are combining data from two or more separate databases into a single combined institution in Alma, then indicate a prefix here that will be used to distinguish the former system numbers in Alma after migration. For example, the different systems likely had completely different bibs for system number 12345 and you want to be able to search for the specific bib from your own institution after go-live. The prefix does not include a hyphen so if you want a hyphen in the number (e.g. PQ-12345), then include it in the string. If you are not merging institutions, leave this question blank.

See also: MERGE_PATRON_PREFIX

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**Alma Library Tab**

Use this tab to create a list of Libraries in Alma. At least one library is mandatory.

Alma Library Code: Maximum 10 characters. Mixed case is valid, but not recommended. Do not use special characters or spaces. Allowed: - and _ (hyphen and underscore). Not allowed: !@#$%^&*()+=/?><.,\|}{`~ and the space character.

Note

The Alma Library Code may not be the same as the Alma Customer Code nor the Alma Institution Code.

Alma Library name: Maximum 255 characters. This is visible to the public.

Address lines: Alma allows you to specify address, phone, and e-mail information about each library. It is mandatory for a library to have a shipping/billing address in order to place orders in Alma. The migration process sets the designated address provided with all possible types in Alma (shipping, billing, claiming, etc.). At least one address line is mandatory.

Email: An email address is mandatory. The migration process sets the email address provided with all possible email address types in Alma.

Phone: The phone number must contain dashes (nnn-nnn-nnnn). A phone number with no dashes is not accepted by the
migration program. Not mandatory.

Default language: Indicate the language of patrons and/or staff members if it differs for each library. Use two-letter codes as defined in ISO 639-1. Consult the codes at https://en.wikipedia.org/wiki/List_of_ISO_639-1_codes

Further Explanation: The Alma library is the higher level of location. The Location or sometimes Physical Location is the lower level of location. Your ILS may or may not have an existing higher level of location. If you have a higher level of location already, you may likely simply copy those libraries to this tab here. If you only have one level of location, you can list new libraries here and then map existing locations to a library/location combination using the Alma Location tab.

Use the Alma Libraries tab in the Generic Migration Form to indicate your list of Alma libraries. The actual mapping from the legacy library to the Alma library is done in conjunction with the Physical Location in the Alma Location tab.

If you use an error library (for example “EMPTY”) in the ALMAME_VALUE_NOT_FOUND line of the Alma Location Map tab, be sure to list that library here on the Library Tab. It is not mandatory to use an error library; you may also choose to use one of your regular libraries plus a lower-level error location for the items that encounter errors during the mapping process.

Alma Location Tab

Use this tab to map your TLC libraries and locations to libraries and locations in Alma. Filling in this tab is mandatory. If you use only one level of location in TLC, then put the values for that location into the ‘First Level Location’ column (Column A - Library), and leave Column B blank. If you use two levels of location, use both Column A and Column B.

Note

Include ALL locations of ALL types, including electronic types that may ultimately be deleted in Alma. They still need to be provided in the location tab mapping.

TLC Library: First level of location - Value from the Library field in the item extract from TLC. The ALMAME_VAL_NOT_FOUND line is required to catch any location codes you may have missed.

Note

If you use only a single level of location, use this first (Library) column and leave the second column (location) blank.

TLC Location: Second level of location or single location - Value from the location field in the item extract from TLC.

Alma Library Code: The library that contains this library/location combination in Alma. You can use the same library codes that you used in TLC, but it is not required. This code must be present on the Alma Library Tab, column A. The match is case-sensitive.

Alma Location Code: The new location code for this library/location combination in Alma. It can be a maximum of 10 characters. You can use the same location codes in Alma that you used in your TLC, but this is not required. You may also use this form to collapse locations if desired, for example refa and refb both map to ref in Alma. Mixed case is valid, but not recommended. Do not use special characters or spaces. Allowed: - and _ (hyphen and underscore). Not allowed: !@#$%^&*()+=/?><.,\|}{`~ or the space character.

Call Number Type: List the call number type for any newly created holdings records, based on the values for the 852 first indicators. (http://www.loc.gov/marc/holdings/hd852.html). If we cannot determine the call number type from the item or holding record itself, we use this as a default for all items in the location.
Alma Location Name: A description for this location as seen/used by library staff members. The same location name cannot be used for different locations in the same library, but the same location name can be used for different locations in different libraries. See the examples in the Further Information section below for what is acceptable and not acceptable. Maximum 255 characters.

Alma External Location Name: A description for this location as seen/used by the public. The same name can be used for as many different locations as desired. For example, the location names may be Archives A and Archives B, but the external location names can both be Archives. Maximum 255 characters.

Electronic Location? (Yes or No): Used by the P2E migration process to determine if a holding/item/order should be converted to electronic. See the Physical to Electronic (P2E) Processing section for more information.

Suppress from Externalization? (Yes or No): Indicate if the location should be suppressed from being visible to the public. The items are not marked as suppressed, but no holdings or items with this location code are exported to Primo.

Further Information: Do not leave the Alma location and library code fields blank. If you want to stop using a location code after migration, map the incoming code to an easily identifiable code such as XXX or unused just in case any stray items are still in your previous ILS database. The ALMAME_VALUE_NOT_FOUND line must be included at the top of the list of locations, in case any location codes were overlooked when completing this map. For example, you may think that you do not have any items left in a certain collection, so you leave it off the location map. However, there may be one or two items left or a stray holding record, etc.

By default, the location code for the ALMAME_VALUE_NOT_FOUND line is UNASSIGNED, which is the default catch-all in Alma in production mode. Ex Libris recommends that you select your primary/largest library as the library code for the line, for example MAIN as in the example line below. In this case, the items inherit the configurations for the MAIN library.

<table>
<thead>
<tr>
<th>Incoming Library code</th>
<th>Incoming Location Code</th>
<th>Alma Library Code</th>
<th>Alma Location Code</th>
<th>Alma Location Desc</th>
<th>Alma External Loc Desc</th>
<th>Suppress from Externalization</th>
</tr>
</thead>
<tbody>
<tr>
<td>ALMAME_VALUE_NOT_FOUND</td>
<td>ALMAME_VALUE_NOT_FOUND</td>
<td>MAIN</td>
<td>UNASSIGNED</td>
<td>Problem location from Migration</td>
<td>Problem: See Library Staff</td>
<td>Yes</td>
</tr>
</tbody>
</table>

Post-migration, search for items in the UNASSIGNED location and correct the records appropriately.

**Alma Location Name and Alma External Location Name**

The Alma Location Name column contains the names of the location codes that are displayed in the staff interface. The names cannot be repeated in the Location Name column when the location codes both belong to the same library, but you can use the same name for two different locations, if these locations belong to different libraries. The Alma External Location Name column contains the names of the location codes that are displayed to library patrons. These names can be repeated within the column without regard for libraries. For example:

The following is acceptable:

<table>
<thead>
<tr>
<th>Alma Library</th>
<th>Alma Location Code</th>
<th>Alma Location Name</th>
<th>Alma External Location Name</th>
</tr>
</thead>
<tbody>
<tr>
<td>Library A</td>
<td>stacks</td>
<td>Main Stacks</td>
<td>Main Stacks</td>
</tr>
<tr>
<td>Library B</td>
<td>stacks</td>
<td>Main Stacks</td>
<td>Main Stacks</td>
</tr>
</tbody>
</table>
The following is not acceptable:

<table>
<thead>
<tr>
<th>Alma Library</th>
<th>Alma Location Code</th>
<th>Alma Location Name</th>
<th>Alma External Location Name</th>
</tr>
</thead>
<tbody>
<tr>
<td>Library A</td>
<td>archstk</td>
<td>Archives</td>
<td>Archives</td>
</tr>
<tr>
<td>Library A</td>
<td>archref</td>
<td>Archives Reference</td>
<td>Archives</td>
</tr>
</tbody>
</table>

The Alma library and Alma location are put in the following places in the migrated or newly created MARC holdings record:

- The Alma library is placed in the 852‡b field.
- The Alma location is placed in the 852‡c field.

**Collapsing Locations**

This mapping table can be used to collapse location codes – that is, two or more location codes in your legacy ILS can map to a single location code in Alma. The Alma location and library code fields may not be empty. If you want to stop using a location code on migration, map the incoming code to an easily identifiable code such as XXX if any stray items are still in your library database.

If you collapse location codes, you may have lines in the table such as the following:

<table>
<thead>
<tr>
<th>Incoming Location Code</th>
<th>Alma Library</th>
<th>Alma Location Code</th>
<th>Alma Location Name</th>
<th>Alma External Loc Name</th>
<th>Suppress from Externalization</th>
<th>Electronic Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>reserves</td>
<td>MAIN</td>
<td>RESERVES</td>
<td>Reserves</td>
<td>Reserve</td>
<td>Yes</td>
<td>No</td>
</tr>
<tr>
<td>reservesElec</td>
<td>MAIN</td>
<td>RESERVES</td>
<td>Reserves</td>
<td>ReserveElec</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>reservesShort</td>
<td>MAIN</td>
<td>RESERVES</td>
<td>Reserves</td>
<td>Reserve</td>
<td>Yes</td>
<td>No</td>
</tr>
<tr>
<td>reservesPerm</td>
<td>MAIN</td>
<td>RESERVES</td>
<td>Reserves</td>
<td>Reserve</td>
<td>Yes</td>
<td>No</td>
</tr>
</tbody>
</table>

The three values in bold italic above (ReserveElec as the External Location name, and Yes for Suppress from Externalization and Electronic location) are not used in Alma. Since the locations are being collapsed, the first line for the RESERVES Alma location is used, and all subsequent lines below it use the values from the first line.

**Other Item Information**

Ex Libris does not expect to receive information in the item related to the Item Type or the Item Base Status. If you think you can provide item type or item base status information, inform your Ex Libris project representative.
Further Explanation – Inventory

Bibliographic Records

Bibliographic records are migrated as is and each bibliographic record can be modified in the following way during migration:

- Australian customers have ALL bibliographic records marked for Libraries of Australia Publish, if relevant.
- OCLC records (records with an 035 |a with an OCLC-official prefix) is marked for OCLC publish, if relevant.
- The LDR position 9 (character coding scheme) is set to ‘a’, indicating Unicode.

Determining Groups of Holding Records

The permanent location and call number in Alma is only stored in the holding record. All items attached to the holding record have the same permanent location and call number. On migration, the call numbers for any new holding record created are generated from the first item found in the group of equivalent items. By default, a group of equivalent items is determined by the location of each item attached to the same bibliographic record. For example, if a bibliographic record has five items:

- Item 1, 2 in Location A
- Item 3, 4 in Location B
- Item 5 in Location C

The migration program generates three different MARC holdings records, one for each location A, B, or C. The items for each location are then attached to the newly created holding record. If there are any call numbers that differ from the holding record’s call number, the differing call number is stored in the item’s Item Call Number field.

Changing the Holding Record Grouping

You may decide which 852 subfields are used to determine what makes items belong to the same group. The 852 subfields as mapped, described in the Library, Location and Call Number sections above, are: $b Library $c Location $h Call Number. By default, the migration programs compare $b and $c, but you may decide to change this based on items in your collection.

When the holding record group is based only on $b (library) and $c (location), some item call number information is not reflected in the holdings record call number if the call numbers differ from each other in the same library/location. However, the differing call number is stored in the item’s Item Call Number field, so the call number is not permanently lost.

For example, if there are four items on the same bibliographic record with the following call numbers, all in location main:

- item 1 $b main $c stacks $h PN 567 .M4
- item 2 $b main $c stacks $h PN 567 .M457
- item 3 $b main $c stacks $h PN 567 .M457
- item 4 $b bio $c flr1 $h PN 567 $i .M457

When only $b and $c are used to determine a holding record group, two holding records for the above items are created: Holding record $b main $c stacks $h PN 567 $i .M4
When the holding record group is based on more subfields, for example $b $c $h, three holding records are created:

Holding record $b main $c stacks $h PN 567 .M4

item 1

Holding record $b main $c stacks $h PN 567 $i .M457

item 2

item 3

Holding record $b bio $c flr1 $h PN 567 $i .M457

item 4

Decide which 852 subfields will be used to determine holding record groups by answering the question in the Questionnaire tab of the Generic Migration Form, “Indicate which 852 subfields to use to determine unique holding records”.

### Attaching Items to Existing Holding Records

The algorithm described above to determine groups of items for generating new holdings records is also used to determine if an item should be attached to an existing MARC holdings record. The question Indicate which 852 subfields to use to determine unique holding records from the Questionnaire tab of the Generic Migration Form is used here as well.

For example, consider the following incoming records:

Holding record A: $b PER $c MFORM $h PN 567 $i .M4

Holding record B: $b PER $c CURRENT $h Shelved by title

item 1: PER,MFORM PN 567 .M4

item 2: PER,MFORM PN 567 .M4 2010

item 3: PER,MFORM PN 567 .M4 2011

item 4: PER,CURRENT PN 567 .M457 2012

When only location (852 $b $c) is used to determine unique holding records, the following is the resulting structure in Alma:

Holding record A: $b PER $c MFORM $h PN 567 $i .M4

item 1 (ItemCallNo is empty because the call number matches)

item 2 (with PN 567 .M4 2010 in ItemCallNo)

item 3 (with PN 567 .M4 2011 in ItemCallNo)
Holding record B: $b PER $c CURRENT $h Shelved by title
item 4 (with PN 567 .M457 2012 in AltCallNo)

When the entire call number (852 $b $c $h $i $k) is used to determine unique holding records, multiple additional holding records are created in Alma:

Holding record A: $b PER $c MFORM $h PN 567 $i .M4
item 1

*Holding record B: $b PER $c MFORM $h PN 567 $i .M4 2010
item 2

*Holding record C: $b PER $c MFORM $h PN 567 $i .M4 2011
item 3

Holding record D: $b PER $c CURRENT $h Shelved by title

*Holding record E: $b PER $c MFORM $h PN 567 $i .M4 2012
item 4

The holdings records with the asterisk (B, C, and E) are created new because the entire call number string of the item did not match the entire call number string of any of the existing holdings records.

Suppressing Bibliographic Records in the OPAC

In Alma, bibliographic records can be set to be suppressed in the OPAC, meaning that library staff can see and work with the records, but the public cannot see them. Provide a file the bib keys which are suppressed according to the description in the Generic to Alma Data Delivery Specification.

Boundwiths

Items that are shared by multiple bibliographic records are called boundwith items. Alma supports boundwiths by using standard bibliographic record relationships defined by Marc 21 linking fields. The migration process associates the shared item with a parent bibliographic record and creates links to the secondary bibliographic records via the standard 774 linking field.

On migration to Alma, the first bibliographic record attached to an item gets new 774 tags that link to all of the secondary bibliographic records attached to the same item. The secondary bibliographic records are not modified on migration.

Ex Libris does not expect to receive Boundwith information from TLC customers.

Item Barcodes

While many legacy ILS systems allow item barcodes to be duplicated, Alma does not. The item barcode must be unique in Alma, although it may be left blank (and many of them can be left blank).

The item barcode is migrated according to the following rules:

- If the barcode is empty, leave as empty in Alma.
If the barcode exists but is not unique:
  ◦ First item barcode encountered – migrate as is.
  ◦ Second and subsequent item barcodes encountered – migrate as \(<item\ barcode>-<item id>\)

**Material Type from Bib Fixed Fields**

The material type in Alma is a description of the type of material the item is such as book, map, issue, DVD, compact disc, etc. It is controlled by a fixed list of physical resource material types in Alma. Each item in Alma must have a material type specified.

If not provided in the extract, the migration automatically assigns a material type based on Bibliographic record LDR and 007 fields. There is no customer input required for this part of the migration as the Alma types are fixed. The material type in migration is derived from the resource type which is constructed by Alma based on the bib header information. To see a description of how the resource type is determined, see the [Resource Type Field description](#).

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**Customer Input**

**Questionnaire Tab**

Complete the following in the Questionnaire tab:

**Enter a two-letter code for the default conversational language for your users**

Code: PATRON_LANG

Default: en


**Which identifier should be as the patron’s Primary Identifier?**

Code: PATRON_PRIMARYID

Default: UNIV ID

Options: Using the Generic Field Mapping Form, map the identifiers exported from Generic to the following list: UNIV ID, BARCODE, ADDL ID 1, ADDL ID 2, ADDL ID 3. Then, select the identifier to be used as primary for all patrons.

Further information: The identifier selected here is used as the match point for externally managed patron records to match with an external authentication system such as LDAP or Shibboleth. Additionally, this identifier is the primary identifier for internally managed patrons. It is highly recommended to use the Primary Identifier as the identifier for authentication. Notice that Primary Identifier is not case-sensitive, as opposed to all other identifiers, which are case-sensitive.

See also: Identification Numbers, Internal? Question on the User Group tab

**Currency for patron fines**

Code: CURRENCY
Default: USD


**Merge Patron Prefix**

Code: MERGE_PATRON_PREFIX

Default: No

Options: If you are combining data from two or more separate databases into a single combined institution in Alma, then indicate a prefix here that will be used to distinguish the incoming patron record original IDs. This prefix is only added to the internal patron identifier, it is not added to barcodes or usernames or UNIV_ID. If you are not merging institutions, leave this question blank.

See also: BIB_KEY_PREFIX

**Patron Name Order**

Code: PATRON_NAME_ORDER

Default: First M Last or First Last

Options: Let the migration team know the order of the patron 'Borrower Name' field.

There are two options:
First M Last or First Last
Last, First M or Last, First

Note: for the Last, First, a comma is assumed but we can't put a comma in the Excel dropdown box

**User Group Tab**

The user group is used to distinguish groups of patrons from each other in determining different levels of circulation policies. Typical user groups are faculty, staff, and undergrad.

If patrons are being migrated, then this mapping table is mandatory.

Incoming borrower type: The incoming values for the patron group, called the Borrower Type in TLC.

Description: A description of the incoming borrower type, for informational purposes only. This column is not used in the mapping to Alma user group.

Alma User Group Code: The mapped group code in Alma. You can use the same codes that you used in your previous system, or you can use different codes. You can also collapse groups if desired, for example, having Freshman and Sophomore from TLC both map to Undergrad in Alma. Do not use special characters, for example, slashes (/) or spaces in the code.

Alma User Group Description: The description of the Alma User Group. This description is loaded into the Alma code table as the description displayed in the user interface. This description can be changed easily after migration.

Internal? Y or N: Alma categorizes users as either external or internal. External patrons are managed by an external system, such as through a regular load from the bursar’s office/campus student information system. Internal patrons are created and managed internally. Examples of internal patrons are community borrowers or alumni. If you select Yes, all of
the patrons in the Alma userGroup are categorized as internal. If you select No, all of the patrons in the Alma userGroup are categorized as external.

Notes/Comments: Add any notes or comments for the user groups. This column is not used during migration.

Further information: See also the following question in the Questionnaire tab, regarding internal and external users:
• Which identifier should be used b as the patron’s Primary Identifier?

User Stat Categories Tab
This tab is used to migrate the statistical categories in your patron records (if you have them) to Alma. In many legacy ILS systems, it is possible to have multiple fields that contain statistical codes, usually named USER_CATEGORY1, USER_CATEGORY2, and USER_CATEGORY3.

Before filling in this tab, specify in the Patrons tab of the Generic to Alma Field Mapping form which fields from your legacy ILS are migrated to statistical categories in Alma. You can include a label before each category to distinguish between categories in different fields. For example, you can have LAW in USER_CATEGORY1 and also LAW in USER_CATEGORY2. If desired, use a prefix to distinguish between the two, for example, CAT1:LAW and CAT2:LAW.

Incoming patron category: List all of the values from all of the fields that you want to put into the statistical category mapping. For example, if you listed three different three fields that have a patron category in the field mapping form, then list all of the values from all three of those fields here. Include the label applied if it is important to distinguish between values in different fields.

Source Description: A description of the individual categories, for information only. This field is not used in the mapping to Alma.

Alma Stat Category: The Alma Statistical Category code desired. This code is used to retrieve groups of patron records with various reporting tools.

Alma Stat Category Description: The description of the Alma Statistical Category Code. This value is loaded into the code table for userStatCategories. This description can be updated after migration.

Further Information: Alma has a Statistical Categories field in the patron record that can be used to retrieve statistics on groups of patrons.

User Block Tab
User Blocks are indicators that a patron may be prohibited from borrowing temporarily, for example for too many overdue books. Provide the list of available blocks from your legacy ILS and their description, along with the block code as it should be in Alma.

This mapping table is not mandatory.

Incoming account status: The patron account status as found in the patron extract. Do not include statuses that indicate the patron is not blocked, such as OK.

Description: A description of the incoming account status, for informational purposes only. This column is not used in the mapping.

Alma Block code: The block code desired in Alma.

Alma Block description: The description of the block code in Alma. The value in this column is loaded to the server in the
userBlock code table. This description can be updated after migration.

Comment: A space for notes; not used in the migration.

---

**Fines and Fees Tab**

The Fine Fee Type indicates why a patron has to pay a fine. Some common examples are: Overdue material, Lost material, Registration fee.

Incoming Fine details: List all of the values from the ‘fine details’ field in the fine/fee extract.

Description: A description of the ‘fine details’ field, for assistance in filling out this form. This column is not used in the mapping routine.

Alma Fine Types: Possible values in Alma are listed in the drop-down list.

Further Information: Outstanding patron bills from the legacy ILS are migrated to Alma Fines and Fees. Only the currently owed amount is migrated. If any partial payments have been made before conversion, they are not reflected on migration to Alma.

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**Further Explanation – Fulfillment**

**Internal/External Patrons**

Alma categorizes users as either external or internal. External patrons are managed by an external system, such as through a regular load from the bursar’s office/campus student information system. Internal patrons are created and managed internally. Examples of internal patrons are community borrowers or alumni.

Identify patrons as internal or external by user group on the Generic Migration Form, User Group tab, Internal? Yes or No column. For example: all faculty are EXTERNAL and all community borrowers are INTERNAL.

**Identification Numbers**

The migration program allows for six different types of user identifiers: University ID, Barcode, and Additional ID 1, 2, 3, and 4. Select one of these identifier types as the primary ID – the primary unique identifier that the patron uses to authenticate via Primo. Internal patrons authenticate with the primary ID and a password via the Alma authentication service, and external patrons use the primary ID as the match point with an external authentication system. The following appears in the TLC Data Delivery Form:

##User Identifiers: values in column A are the expected field names; values in column B are your local field names. Values in column C are values to use when choosing a username in the Generic Migration Form.##

**Alma Identifier Type** | **Typical TLC fields**
--- | ---
UNIV_ID | Alternate ID
BAR | Borrower ID
ADDL_ID_1 |
<table>
<thead>
<tr>
<th>Alma Identifier Type</th>
<th>Typical TLC fields</th>
</tr>
</thead>
<tbody>
<tr>
<td>ADDL_ID_2</td>
<td></td>
</tr>
<tr>
<td>ADDL_ID_3</td>
<td></td>
</tr>
<tr>
<td>ADDL_ID_4</td>
<td></td>
</tr>
</tbody>
</table>

So, for example, if you want the Alternate ID to be used for the primary ID for your users in Alma, select ‘UNIV_ID’ for the primary ID question on the Questionnaire tab of the TLC Migration Form.

When selecting the primary ID, the first identifier found in the field is used as the primary ID, and all subsequent identifiers are kept in the userIdentifier section. The primary ID must be unique, so if there are duplicates, the first unique ID found is migrated as is, and the IDs for the second and subsequent patrons with the same ID are given a suffix of -1, -2, etc. The original identifier is stored in the non-unique userIdentifier field so that the patron can still be retrieved using that identifier.

The primary ID that you select is not also written to the patron identifier section in the Alma patron record. The identifiers that are NOT selected as the primary ID are written to the patron identifier section in Alma.

When an identifier is written to the identifier section and there are multiple instances, the first one found for each type is active and the subsequent ones are inactive. Identifiers that are not used as the primary ID do not need to be unique and are not de-duplicated. If the identifier selected for the primary ID is not present, the migration program creates an identifier for the patron based on the patron original ID, prefixed with ID. The migration programs do not fill in the primary ID with a non-selected identifier. Select BARCODE, UNIV_ID or ADDL ID 1, 2, 3, or 4 as the primary ID type for internal or external patrons in the Questionnaire tab of the TLC Migration Form.

### Loans

Active loan transactions are migrated from TLC to Alma. Completed (historical) loan transactions are not included in the migration to Alma.

Acquisitions is not included in the general TLC migration. If your library wishes to migrate acquisitions, this must be contracted specially with Ex Libris.

When acquisitions is not included in the migration, there is still some acquisitions related information that the migration programs need to know in order to set up an empty acquisitions environment in Alma for use on day 1. These questions are listed under “Customer Input for Empty Acquisitions Environment” below.

### Customer Input for Empty Acquisitions Environment

#### Questionnaire Tab

**ACQ mode**

Code: ACQ_MODE

Options: Select Yes or No depending on whether or not you have contracted with Ex Libris to migrate any Acquisitions data.
Default currency for Ledgers and Funds

Code: ACQ_CURRENCY

Default: USD

Options: List the currency used for all of your funds. Orders can have other currencies and be translated to the default currency, but funds must have a single base currency.


Fiscal Period Cycle Pattern

Code: FISCAL_PERIOD

Default: 01-07-1 (fiscal period starts on July 1 (01-07) and lasts for one year (-1)).

Options: To have functioning ledgers, fiscal periods are required. Specify your fiscal period as DD-MM-C (Day-Month-Cycle). For example, a one year fiscal period starting on January 1 is indicated by: 01-01-1. A one year fiscal period starting on July 1 is indicated by: 01-07-1.

Alma currently supports one-year fiscal period cycles.

Which year do you use to name the fiscal year?

Code: FISCAL_PERIOD_NAME

Default: second

Options: Specify if the fiscal period is named with the first year or the second year.

- second – if fiscal period runs July 1 2014 through June 30 2015, then the fiscal year is named 2015.
- first – if fiscal period runs July 1 2014 through June 30 2015, then the fiscal year is named 2014.

If your fiscal period runs from January 1 through December 31, this question is not necessary.

Current Fiscal Year

Code: CURRENT_FISCAL_PERIOD

Default: determine by date of conversion

Options: This question is important around the beginning/end of the fiscal period. If you do not know how to answer this, select determine by date of conversion. The options are:

- Determine by date of conversion – The conversion program uses the fiscal period that includes the date of conversion.
- Select a year from the dropdown box.

For example if the date of conversion is June 15, 2017, and your fiscal year ends on June 30, 2017, then selecting ‘determine by date of conversion’ will place the active fiscal year as 2016-2017. If you wish to start fresh on July 1 with the new fiscal year, then select the year from the drop-down that corresponds to the 2017-2018 fiscal period.
**Accrual Accounting**

Code: ACCRUAL_ACC_FY

Default: No – do not make an additional fiscal year

Options: If your library uses accrual accounting, you can instruct Ex Libris to make an additional fiscal year. When an additional fiscal year is created, it will be after the current fiscal year. For example, if the current active fiscal year is 2016, then the additional year, also active, will be 2017. The options are the following:

- No – do not make an additional fiscal year.
- Yes-No Funds – make an additional fiscal year but leave it empty. The library will then need to create funds for this fiscal year after go-live.
- Yes-duplicate funds – make an additional fiscal year and also fill it with funds that are the same codes as the funds in the current fiscal year. No allocations are made.

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**Note**

Yes-duplicate funds can only be used if the customer has contracted for Acquisitions migration.

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**Physical to Electronic (P2E) Processing**

This section describes the process of correctly categorizing resources as electronic in Alma. In most legacy ILS systems, all resources are stored as physical in the database, even if the record represents an electronic item. During migration, all records are initially converted to Alma as physical. A second process converts records that you identify as electronic to the electronic format. It is up to you to provide a list of records that are identified as electronic, in the following format:

123475,portfolio

12345,package

12346,db

---

**Note**

The words portfolio, package, and db are not case-sensitive; therefore, both portfolio and Portfolio are acceptable.

If you provide a bibliographic record in the P2E file, the migration programs will generate an electronic resource for the bib, even if there is no valid URL. An example of an invalid URL might be an 856 tag with an indicator which does not match the specific indicator in the question P2E_LINK, below. For example, if you say that we use 85641u for the P2E_LINK, and you provide a bib record *without* a 85641u but that bib record is in the p2e file, then we will generate a local e-resource without any link at all (an empty resource). Be careful which bibs are placed in the bib file.

Further, the P2E process attempts to identify an order related to the identified inventory for conversion to electronic. Similarly to items and holdings, orders are initially migrated as print and are transformed to electronic through the p2e process. See the guide [https://knowledge.exlibrisgroup.com/Alma/Implementation_and_Migration/Migration_Guides/Electronic_System_Migrations/Electronic_Resource_Handling_in_Alma_Migration](https://knowledge.exlibrisgroup.com/Alma/Implementation_and_Migration/Migration_Guides/Electronic_System_Migrations/Electronic_Resource_Handling_in_Alma_Migration) for more information.
Questionnaire Tab

For each of the following three questions (P2E_LINK, P2E_NOTE, and P2E_PROVIDER), you can use indicators in the following manner:

- Specific indicators: 85641u – only tags with 41 as the indicator is used.
- No indicator (# is used for a blank character, for example: 8564#u) – only tags with 4<blank> as an indicator are used.
- All possible indicators: 8564*u – tags with 4 as the first indicator are used. The second indicator is not taken into account.

The space character operates the same way as an asterisk (*), for example: 8564 u is the same as 8564*u.

**Which Holding or Bib field stores electronic link information**

Code: P2E_LINK

Options: Provide a Marc field code + subfield: 856u. Only one field/subfield is allowed.

Recommendation: 856 u

Default: If this is left empty, no tag is used.

**Which Holding or Bib field stores electronic link public note**

Code: P2E_NOTE

Options: Provide a Marc field code + subfield: 856z. Only one field/subfield is allowed.

Recommendation: 856 z

Default: If this is left empty, no tag is used.

**Which Holding or Bib field stores electronic provider name information**

Code: P2E_PROVIDER

Options: Provide a Marc field code + subfield: 856m. Only one field/subfield is allowed.

Recommendation: 856 m

Default: If this is left empty, no tag is used.

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**Note**

For the questions on the Questionnaire tab, only one field/subfield is allowed per question.
Alma Location Tab

Electronic Location Column

Identify which locations indicate an electronic holding or item record. A single bibliographic record may contain holdings for multiple locations, but only the holdings/items for electronic locations need to be identified. Identify the locations in the Electronic Location? column in the Alma Location tab of the Generic Migration Form.

Further Explanation – P2E

If you have multiple 856 links in a single bibliographic record identified as electronic, a different inventory link for that bibliographic record is created for each URL found in the record. In addition, if you have two item records with different electronic locations attached to the same bibliographic record, a different inventory link is created for each location, as well.

For more information on the electronic migration approach to Alma, refer to Electronic Resource Handling in Alma Migration.

The process statuses (codes) from the local system are mapped to the indexed internal note 3 field of the Alma item. These items are considered not available after migration when process = Technical – Migration.

These fields are currently indexed in the item keyword and advanced searches.

When searching for physical items, a staff user can search by item process status code with the general keyword search and then by facet if before searching, Process type = Technical – Migration and with the advanced search filter when Process type = Technical – Migration. In order to give items real Alma statuses or remove the Technical – Migration status, scan the barcode of the item to various configured departments (via receiving, for example), request a move to various departments/temp locations, or just scan the item for return, which removes the status from the item. You may also use the ‘Scan In’ API, described here: https://developers.exlibrisgroup.com/blog/Performing-the-Alma-scan-in-API-on-a-file-of-barcodes.

Additionally, it is also possible to configure the GetIt (Primo) services to display or not display items with this process status in the GetIt Item list.