Primo Central Index

This category is about...

- **Knowledge Articles**
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Search our extensive knowledge base for answers to commonly raised questions

- Activate Resources in the Primo Central Wizard
- Activating ProQuest One Academic Collection in Ex Libris Products
- Add a Single Subscription (No Specific Target) in SFX and Primo
- Add new vendor for SUSHI harvesting in Ustat?
- Alexander Street Press Modifications
- Alexander Street Press Modifications - February 2020
- Announcing CAB Abstracts Pilot for Primo Central
- A number of ProQuest collections are retiring as they are replaced by other ProQuest products
- Black Studies Center: The History Makers (ProQuest (Chadwyck Healey)) will be removed from the Primo Central Index
- Can a closed Salesforce case be re-opened?
- Chadwyck-Healey Early English Books Online collection to retire following completed migration to ProQuest platform
- Chadwyck-Healey Parliamentary Collections to retire following completed migration to ProQuest platform
- Chadwyck-Healey Literature Online (LION) - Granularity Replacement
- Chadwyck-Healey Literature Online (LION) collections retired following completed migration to ProQuest platform
- Corrupted subject headings in some of the ProQuest Primo Central collections
- Create SFX Institutional Holdings for Primo Central
- Customer ability to close Salesforce Cases
- Does Primo Central return results for a particular PC key?
- e-libro Catedra will be removed from Primo Central registration system
- East View Information Services collections to be removed from the Primo Central Index
- EBL/ebrary migration to Ebook Central
- Ex Libris Offices' IP Addresses
- EZProxy do not prefix Primo Central Open Access records' links
- Ezproxy prefix is not added to the Primo Central record's backlink
- Failing links in Web of Science collections
- Failing permalinks for records from some of the Primo Central Collections
- Failing permalinks for Taylor and Francis and ERIC records in Primo Central
- Find and Change PCI Registration Information
- GIGA Journal Family collection to be removed from the Primo Central Index
How can I request new collections to be added to our Discovery Indexes, KnowledgeBases and the Alma Community Zone?
◦ How cataloging differences between content suppliers affect linking to full text?
◦ How does collection's restriction effect search and delivery in Primo Central?
◦ How does incorrect metadata break OpenURL linking?
◦ How does Primo Central Grouping (FRBR) process work?
◦ How does SFX linking work for Primo Central FRBR groups?
◦ How do I request a Support Portal Login for a new staff member?
◦ How Do Primo Central Records Work?
◦ How to add a DOI Button to the browser
◦ How to extract OpenURL from a Primo Central, Alma and other sources
◦ How To Report Full Text Linking and Availability Problems to Support
◦ Initial Activation of Primo Central Resources When Working with Alma
◦ Institutional Electronic Holdings File Location and Updates
◦ Is it Possible to Add New Disciplines to "Personalize your results" Feature?
◦ Kanopy resource - configuration required for activation
◦ Linking to Films on Demand (Infobase)
◦ Linking to Gale Collections
◦ Linking to Moazine
◦ Linking to Psychotherapy.net
◦ MAG Online Library – Healthcare collection reloaded under an adjusted provider name: Mark Allen Group
◦ Missing citation data elements in some ProQuest records in Primo Central
◦ Naxos resources - configuration required for activation
◦ No Primo Central Option in View Configuration
◦ No Primo Central Results Returned in Search
◦ Old Chadwyck-Healey Literature Online (LION) collections are retired
◦ Primo Central: Are chapter-level records available for Safari Books from O'Reilly Media?
◦ Primo Central: Ebrary and EBL Collections Retirement Notification
◦ Primo Central: Kanopy - December 2019
◦ Primo Central: MyiLibrary Retirement Notification -- November 2018
◦ Primo Central Facets Display Unrelated Results
◦ Primo Central Index Coverage and Full-Text Searchability
◦ Primo Central Interaction with Uresolver or SFX
◦ Primo Central: ProQuest Dissertations & Theses Full Text Retirement Notification
◦ Primo Central Stopped Returning Results
◦ Primo Central Thumbnails
◦ Primo/Primo Central Searching and Search Results Evaluation
◦ Problems with Knowledge Center, Developer Network, On Line Help etc.
◦ Project Gutenberg "View Online" tab is not opening in iFrame
◦ ProQuest (Chadwyck-Healey) Modifications
◦ ProQuest collection History Vault will be removed from Primo Central by June, 5th 2019

Ex Libris, a ProQuest Company
- ProQuest Ecology Abstracts to be removed from Primo Central
- ProQuest Modifications
- ProQuest products to be removed from the Primo Central registration
- Repositório Científico de Acesso Aberto de Portugal collection to be removed from the Primo Central Index
- Resource type 'books_chapters' and 'Books' facet
- SAE Modifications
- Setup Email Preferences to Subscribe to Ex Libris Mailing Lists
- Some changes in ProQuest Periodicals Archive Online Collections in Primo Central
- Techniques de l'Ingénieur - Metadata quality
- Updates and changes in the Primo Central Collection List
- Viewing System Status for SaaS Environments
- View a Primo or Primo Central PNX Record
- Ways to include eBooks in SFX, Primo, and Primo Central
- What Are the Common Causes of Full Text Linking Problems, and How Can Linking Be Improved?
- What does "ETD" stand for?
- What does "Citations Available" availability statement in PC records mean?
- What is representative record in a Primo Central result list?
- Where to Proxy: on the Collection or Service (or both)?
- Why are some collections 'grayed out' in PCI registration site?
- Why collections added to Primo Central registration are not displayed in Primo Front End?
- Why does a collection facet returns preferred record from a different collection?
- Why does Primo Central maps "eBook" with "Book" resource type?
- Why don't the Summon and Primo Central content teams revise DOI and PMID metadata in CrossRef and PubMed OpenURL augmentation?
- Why is the Wikipedia content in Primo Central out of date?
- Why Primo UI is warning about Insecure Content?

**Product Documentation**

- Primo Central: Institutional Repository Program
- PC Index Configuration Guide
- Primo Central Indexing
- Primo Central Terms of Service

**Product Materials**

- RCA Reports
- Uptime Reports
Stay informed about the features and capabilities included in each product release

- 2018 Primo Central Index Release Notes
- 2019 Primo Central Index Release Notes
- 2020 Primo Central Index Release Notes