How can I access *Research Professional remotely?

**Question**

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**Answer**

As a user of *Research Professional, you will be aware that you can access the site from within your institution’s IP range, as a “guest user”. This means you can access the content without your username and password. With the majority of us now moving to remote working, this may not be possible and you will need to use your *Research Professional username and password to access the service (fields on the right hand side of the log in page). If you have forgotten your password, please click ‘Forgot password’.

Some institutions are also able to access the site remotely with Single Sign-On. You can check this by going to our log in page and opening the drop-down menu on the left under ‘With your university account’. Please notice that not all institutions have set up Single Sign-On access with us and you might not be able to find your university from the list. If you are an institutional administrator and would like to set up Single Sign-On access to *Research Professional, please contact Support.

If you don’t have Single Sign-On or *Research Professional account, our Client Services Team are available to help. Please contact them here if you need help with remote access for yourself or for your academics.

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